UNITED STATES DISTRICT COURT 1 **DISTRICT OF NEVADA** 2 *** 3 4 5 INTERNATIONAL PAYMENT ADVISORS 6 LTD, a Nevada limited liability company, 2:19-cv-00203-VCF 7 Plaintiff, PRETRIAL ORDER 8 v. PAYSAFE SERVICES (US) LLC, a Delaware 9 Corporation; and DOES 1-10 inclusive., 10 Defendants. 11 AND RELATED CROSS-ACTION. 12 Pretrial Order, ECF No. 154, is APPROVED. 13 This case is set for jury trial on a stacked calendar on May 22, 2023, at 9:00 AM. Calendar 14 Call will be held at 10:00 AM on May 8, 2023, in Courtroom 3D. 15 Dated this 4th day of August 2022. 16 **CAM FERENBACH** 17 UNITED STATES MAGISTRATE JUDGE 18 19 20 21 22 23 24 25

I. CONCISE STATEMENT OF NATURE OF THE ACTION AND PARTIES' CONTENTIONS

A. Contentions Of Plaintiff International Payment Advisors Ltd and Counter Defendant Marc Maxwell (collectively "IPA/Maxwell") 1

This case is simple and straightforward. Defendant and Counter Defendant Paysafe Services (US) LLC now known as Global Merchant Advisors LLC ("Paysafe US")² breached the Independent Contractor Agreement ("ICA") entered into with Plaintiff and Counter Defendant International Payment Advisors Ltd ("IPA"), triggering an unequivocal obligation under the ICA to pay IPA roughly \$4 million in deferred annual bonus payments that (by Paysafe US's own admission) IPA had already earned prior to termination of the ICA, and many millions more in liquidated damages. Paysafe US unapologetically refuses to honor the terms of the parties' agreement.

¹ IPA and Maxwell refer to themselves collectively herein as "IPA/Maxwell" for convenience of the Court and parties only. And while Paysafe US contends IPA and Maxwell are alter egos, that is not the case, and Paysafe US cannot make the showing required to prove its alter ego allegation.

² The parties have been unable to reach agreement as to a common descriptor for the Defendant/Counter-Claimant in this action.

Plaintiff and Counter-Defendants IPA and Maxwell propose the use of the descriptor "Paysafe US" to refer to the Defendant/Counter-Claimant. This proposal is based on the following: a) the named party to the contract at issue in this litigation is Paysafe Services (US) LLC, b) the named Defendant in this action is Paysafe Services (US) LLC, c) the contemporaneous documents in this case refer to Defendant/Counter-Claimant as "Paysafe," d) the contemporaneous documents in this case do not refer to Defendant/Counter-Claimant as "GMA LLC", and e) the use of the term "GMA LLC" will confuse the jury because it is very similar to the name of the business unit at issue in this case –the GMA business unit of Defendant/Counter-Claimant.

Defendant/Counter-claimant Global Merchant Advisors LLC responds as follows: The defendant in this action is "Global Merchant Advisors LLC." That was its name when the agreement at issue was signed, when it was sued, and now. As a result, defendant should be referred to as Global Merchant Advisors LLC or GMA LLC. Maxwell's proposal to use the name "Paysafe US" may cause confusion to a jury as it is substantially similar to the names of third parties to this lawsuit "Paysafe Service (US) Corp.", "Paysafe Partner LP" and "Paysafe Group." A party is not permitted to make up a name for its adversary to further its advocacy, much less force the other party to use that made up name. We also note that, contrary to Maxwell's assertion, the name GMA was used by GMA LLC's employees throughout the period at issue, including in their signature blocks.

The parties request the opportunity to argue their respective positions on this issue to the Court so that the proper descriptor can be decided by the Court for purposes of trial.

1. The Parties Enter Into The ICA

In 2010, Marc Maxwell and a partner formed GMA, Inc. GMA, Inc. quickly became a highly successful sub-ISO in the high risk payment segment of the payment processing industry, specializing in credit card transactions involving continuity merchants (*i.e.*, merchants that offer services or products based on a subscription or recurring payment basis). In 2014, Paysafe US acquired GMA, Inc. and Marc Maxwell continued to manage what became the GMA business unit of Paysafe US. GMA's profits steadily increased, and by 2016 Paysafe US sought to renegotiate its deal with Marc Maxwell to avoid Maxwell leaving to start a competitor company.

After more than a year of intensive negotiations, in July 2017 IPA (an LLC with Marc Maxwell as a member) and Paysafe US entered into the ICA. IPA's compensation under the ICA was based on the profitability (specifically, EBITDA) of the GMA business unit. Consequently, to avoid interference or manipulation by Paysafe US that could depress IPA's compensation, and given that Maxwell was foregoing the opportunity to start his own competitor company, the ICA contains numerous provisions designed to ensure that the GMA business unit would be managed and controlled by IPA alone. For example, the ICA expressly states that IPA will manage, and have "complete control" (subject to two exceptions not relevant here) over the operations of the GMA business unit of Defendant Paysafe US. It also states that Paysafe US will not interfere with IPA's management and operation of the GMA business unit in the ordinary course of business consistent with past practice. It further states that Paysafe US will not take any actions that could reasonably be expected to reduce the revenue of the GMA business unit. And the ICA gives IPA the express right to terminate the ICA with Good Reason (and recover liquidated damages) upon the occurrence of one or more of the following events without IPA's prior written consent:

- 1. A material breach of the ICA by Paysafe US; or
- 2. A material adverse change in IPA's duties and authority as provided for in the ICA.
- 3. a reduction in any element of [IPA's] Consulting Fee, or
- 4. a relocation of [IPA's] principal place of business of more than 50 miles from the location as of the Effective Date

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2. Paysafe US Breaches The ICA And IPA Terminates The Agreement

In late May 2018, Paysafe US advised IPA and Marc Maxwell that IPA would no longer manage the GMA business unit, that the GMA business unit would be eliminated, and that the GMA business unit's operations would be combined with, and managed by, Paysafe Irvine. Marc Maxwell objected to this course of action repeatedly, both orally and in writing, but delayed further action while he waited to see whether Paysafe US made good on its promise to provide an alternative arrangement that would make IPA and Marc Maxwell whole. On June 21, 2018, Paysafe US sent Marc Maxwell a purported employment agreement that was wholly unacceptable for a variety of reasons, including the fact that it provided for much reduced compensation compared with the ICA.

On June 22, 2018, IPA sent Paysafe US a letter providing notice of its intent to terminate the ICA with Good Reason, citing Paysafe US's unauthorized assertion of control over the GMA business unit (in violation of the ICA's "complete control" clause), its removal of IPA as manager, and its elimination of the GMA business unit (in violation of the ICA's express requirement that Paysafe not take any action that would be expected to reduce the GMA business unit's revenues). Each of these Paysafe US acts (none of which were subject to prior written consent by IPA, and each of which is repeatedly acknowledged in Paysafe US's own documents) constituted an independent and sufficient ground for IPA to terminate the ICA with Good Reason, because each of these Paysafe US acts constituted a material breach of the ICA, a material adverse change in IPA's duties and authority as provided for in the ICA, and/or a reduction in IPA's Consulting Fee (which was based on the GMA business unit's EBITDA).

The ICA, in Section 3.b., expressly states that upon the ICA's termination for any reason, "[a]ny amounts earned by Independent Contractor through the effective date of termination, including . . . future installment payments of annual bonuses for already completed fiscal years . . . shall be paid to [IPA]." Paysafe US's own internal documents concede that at the effective date of termination, IPA had earned and was owed future installment payments of annual bonuses worth in excess of \$3 million. To date, Paysafe US has refused to pay these annual bonus installment payments (which Paysafe's own damages expert calculates to total \$3.899 million, before prejudgment interest), despite its clear obligation to do so under the ICA.

The ICA also states, in Section 3.c., that if IPA terminates with Good Reason, "the Company shall pay to the Independent Contractor, in a lump sum, within ten (10) days of the effective date of termination, an amount equal to two (2) times the sum of the amount of the annual retainer, the amount of each of the last four (4) quarterly bonus payments, and the amount of the last annual bonus in addition to any amounts already earned." Under this formula, IPA is owed in excess of \$15 million, before pre-judgment interest. To date, Paysafe US has refused to pay any of this amount, despite its clear obligation to do so under the ICA.

3. Paysafe US's Purported Defenses Are Baseless

Paysafe US has asserted a succession of misplaced arguments in an attempt to avoid its contractual obligations. But these arguments are contrary to the plain language of the ICA, contrary to the undisputed evidence, and contrary to controlling law.

Paysafe US asserts that IPA somehow acquiesced to Paysafe US's breaches of the ICA, including the elimination of the GMA Business unit. As a preliminary matter, this has no bearing on Paysafe US's obligation to pay IPA roughly \$4 million in deferred annual bonus payments that (by Paysafe US's own admission) IPA had already earned prior to termination of the ICA. The ICA clearly states that upon termination for any reason "[a]ny amounts earned by Independent Contractor through the effective date of termination, including . . . future installment payments of annual bonuses for already completed fiscal years . . . shall be paid to Independent Contractor." ICA, Section 3.b. It is undisputed that the ICA is terminated. Moreover, the record is clear that IPA (through Marc Maxwell) objected to this course of action repeatedly, both orally and in writing, and only delayed further action while he waited to see whether Paysafe US made good on its promise to provide an alternative arrangement that would make IPA and Marc Maxwell whole. In addition, Paysafe US's acquiescence argument is nonsensical. As one Paysafe US executive stated in an internal email, the ICA is a "rock solid" and lucrative agreement; thus, IPA and Maxwell had no incentive to acquiesce to Paysafe US's breaches absent an agreement to make IPA and Maxwell whole. Finally, Paysafe US's acquiescence argument is a non-starter because the ICA expressly states that any modification of the agreement or waiver of grounds for termination must be in writing, and no such writing exists. See ICA Section 3.e (grounds for termination exist if they did

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not occur with IPA's "prior written consent"); ICA Section 16 ("The terms and provisions of this Agreement may not be modified or amended except in a writing executed by both of the parties hereto.")

Paysafe US also argues that IPA did not have complete control over the GMA business unit and that this somehow defeats IPA's claims. Again, this is a *non sequitur* as it relates to IPA's claim for more than \$4 million (plus pre-judgment interest) in unpaid annual bonus installment payments. As explained above, these amounts are unequivocally due on termination of the ICA.

In addition, breach of the "complete control" clause is only one of several independent grounds that support IPA's termination of the ICA and entitlement to liquidated damages. For example, the ICA expressly states that IPA is entitled to terminate the ICA and collect liquidated damages if there is a "material adverse change in IPA's duties and authority as provided for in the ICA" or "a reduction in any element of [IPA's] Consulting Fee." Both of these grounds for termination are clearly present here (in fact, Paysafe US by its own admission completely eliminated the GMA business unit), regardless of whether the ICA's complete control clause has been breached.

And, in any event, Paysafe's control argument is at war with the plain language of the ICA, which expressly states that IPA has "complete control" over the management of the GMA business unit, see ICA, Section 1.a. (Emphasis added.) The two exceptions to this provision (Paysafe US and IPA must agree on a budget, and IPA is subject to a delegated authority matrix concerning risk issues) do not provide a basis for IPA to take over the GMA business unit and eliminate it, and it would be absurd to argue otherwise. As for Paysafe US's contention that in practice the GMA business unit operated under Paysafe US's control, Paysafe US improperly asks that the "complete control" provision be read out of the ICA. And Paysafe US ignores the fact that its own documents and witnesses acknowledge that the GMA business unit was an independently managed business unit under the "complete control" of IPA, with its own independent risk policies, and did not report to the Paysafe US credit committee.

Paysafe US also asserts that it cured its breaches of the ICA, and thus IPA's termination was not for Good Reason. Again, this has no impact on IPA's claim for more than \$4 million (plus pre-

judgment interest) in unpaid annual bonus installment payments, because these annual bonus installment payments must be paid to IPA even if IPA's terminated without Good Reason (i.e., if Paysafe had cured its breaches and IPA terminated anyway). Moreover, Paysafe US's breaches were incurable as a matter of law because they involved breaches of non-monetary covenants (which are historical facts that cannot be undone). See, e.g., In re BankVest Capital Corp., 360 F.3d 291, 299 (1st Cir. 2004) (non-monetary defaults are historical facts that are impossible to cure); In re Deppe, 110 B.R. 898, 904 (Bankr.D.Minn.1990) (same); Manpower Inc. v. Mason, 377 F. Supp. 2d 672, 677 (E.D.Wis. 2005) (franchise agreement case defining "incurable breach" as "one that cannot logically be cured, such as a franchisee's failure to meet a sales quota within a specified time"); Young Travelers Day Camps, Inc. v. Felsen, 118 N.J. Super. 304, 314 (N.J. Super. 1972) (month-long failure to perform under franchise agreement was incurable breach: "The breach was not merely material, it was irreparable; the campers which had not been obtained by the beginning of July could not be supplied thereafter."); Matter of GP Airlines, Inc., 200 B.R. 222, 233 (Bankr. D. Neb. 1996) (incurable breach of Airline Interline Agreement: "GP Express has failed to meet performance standards relating to the completion of flights, the timely arrival of flights, and the utilization of Airline Clearing House accounting services. These breaches are historical and, by definition, cannot be cured."). Paysafe US's breaches are also incurable because they went to the essence of the parties' contract and thus destroyed trust between the parties. See, e.g., LJL Transp., Inc. v. Pilot Air Freight Corp., 962 A.2d 639, 641 (2009) (breaches that went to the fundamental essence of the contract or destroy trust are incurable); K. Comstock & Co., Inc. v. United Engineers & Constructors Inc., 880 F.2d 219, 232 (9th Cir. 1989) (same); In re Best Film and Video, 46 B.R. 861, 875 (Bkrtcy.E.D.N.Y.1985) (same); Falls v. State Farm Ins. Mut. Auto Ins. Co., 774 F. Supp. 2d 705, 712 (M.D. Pa. 2011) (same); Dix v. Atos IT Solutions and Services, Inc., 2021 WL 1165762 at *8 (S.D. Ohio, Mar. 25, 2021) ("a breach of such a contract would be incurable if the nature of the breach so severely damages the relationship between the parties as to make it impossible for the parties to continue working together in the way the contract contemplates, no matter what ameliorative steps the breaching party takes.").; Jorgensen v. United Comm'ns Grp. Ltd. P'ship, No. 8:10-cv-00429, 2011 WL 3821533, at *7 (D. Md. Aug. 25, 2011) (employee who appropriated

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proprietary information and booked revenue from orders that had not been finalized caused a "loss of faith and trust in" in the employee that the employer "reasonably deemed to be incurable.")

And even if Paysafe US's breaches had been curable (they were not) Paysafe US's purported attempts to cure its numerous breaches were untimely, incomplete, and ineffective. For example, Paysafe US did not even offer to compensate IPA for the lengthy time period when it was stripped of its contractually-mandated control over the management of the GMA business unit.

Paysafe US also argues that the ICA's "ordinary course of business" covenant gave Paysafe US an "implied inverse right" to take over management of the GMA business unit because the industry-wide Mastercard audit purportedly caused the GMA business unit to operate outside the ordinary course of business. This argument fails for a host of reasons. First, the ICA's "ordinary course of business" covenant is a negative covenant that does not give Paysafe US any affirmative rights. Second, there is no allegation that IPA engaged in fraud or ultra vires activity, as required under California law (and the understanding of both sides' lead negotiators) to show that a company or person operated outside the ordinary course of business. Third, Paysafe US's reliance on the Mastercard audit is a *non sequitur*, because the ordinary course of business covenant concerns **IPA's conduct** (its "management and operation of the GMA business unit"), not exogenous events such as the Mastercard audit. Fourth, even if the ordinary course of business clause applied to disruption caused by exogenous events such as the Mastercard audit (it does not), revenue fluctuation, audits, and account shutdowns were regular occurrences in the high risk sector of the payment processing business, and thus were well within GMA's ordinary course of business even under Paysafe's erroneous construction of that term. Fifth, Paysafe US never asserted a breach of the "ordinary course of business" clause until <u>after</u> IPA terminated the ICA in June 2018, despite Paysafe US's contention that the GMA business unit was operating outside the ordinary course of business no later than February 2018. Paysafe US's reliance on the "ordinary course of business" ex post facto justification for Paysafe US's breaches of the ICA. In fact, Paysafe US internal documents show that Paysafe US had been planning to take control of the GMA business unit away from IPA and Maxwell before the Mastercard audit had started, and that Paysafe US's reliance on the Mastercard audit as a basis to take over the GMA business unit is clearly pretextual.

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Paysafe US further argues that it is excused from its obligations under the ICA because IPA
allegedly committed a prior breach of the ICA (including the implied covenant of good faith and fair
dealing) and acted with unclean hands. But under both California law and the terms of ICA, Paysafe
US waived any claim of prior breach (or defenses based on alleged IPA breaches, such as unclean
hands) by failing to provide timely notice of any alleged IPA breach and by electing not to
terminate the ICA under its express termination provisions upon discovery of any alleged IPA
breach. Fifty-Six Hope Road v. Jammin Java Corporation, 2017 WL 2457487 (C.D. Cal. 2017) ("a
party cannot retroactively avoid performance by claiming the opposing party had previously
breached without complying with the clear requirements of the written agreement regarding
termination or suspension of performance."). In addition, Paysafe US's prior breach defense and
related defenses are based on allegations that IPA should have taken different actions in managing
the GMA business unit, but the ICA gave IPA extremely wide discretion ("complete control") in
how it managed the GMA business unit. Thus, Paysafe US's allegations of mismanagement, even if
true, would not support a claim for breach of the ICA, let alone meet the much higher "bad faith"
standard required to prove unclean hands or breach of the implied covenant of good faith and fair
dealing.

And, in any event, IPA did <u>not</u> mismanage the GMA business unit. Under IPA's management, the GMA business unit repeatedly generated eight-figure annual profits, and was among the most profitable of Paysafe business units. Even in 2018, when Paysafe US claims GMA's business suffered diminished results in the aftermath of the Mastercard audit, the financials relied on by Paysafe US's own damages expert shows that the GMA business unit <u>still generated</u> <u>net profits in excess of \$5 million in the five months it was managed by IPA</u>.³

And it is undisputed that IPA made repeated efforts to mitigate the effects of the Mastercard audit, including pursuing a software solution for the load balancing issue that prompted the

³ Paysafe US's contention that IPA somehow forfeited more than \$20 million in contractually-mandated damages because Maxwell took a vacation is ridiculous. Among other things, Paysafe US ignores the fact that under the plain language of the ICA that agreement terminated five days after IPA gave notice of termination, and Maxwell's vacation was post-termination.

Mastercard audit, and actively pursuing a new banking relationship. For example, once Priority paused boarding new accounts in February 2018, Maxwell initiated and worked directly with Paysafe US through June 19, 2018 to develop a technology (called a gateway or CRM) that would alleviate the "load balancing" issue that caused the audit in the first place. Internal Paysafe US communications reference these efforts as a strategy demonstrating Paysafe US's commitment to combat load balancing, and state that Mastercard "signed off" on this proposed solution. And while Paysafe US ultimately decided not to go with Maxwell's proposed plan (over Maxwell's objections), this does not change the fact that Maxwell worked tirelessly to find a solution to this key issue.

Similarly, Paysafe US's assertion that IPA and Maxwell somehow breached the ICA by purportedly delaying efforts to obtain a new bank is belied by the fact that, as Paysafe US's own internal emails and analysis confirm, finding banks to service high risk accounts following the Mastercard audit was extremely difficult. In fact, Paysafe US wanted another bank to service its Paysafe Irvine high risk accounts and experienced difficulty in finding one.

Simply put, Paysafe US's prior breach allegations are inadmissible post hoc fictions.

Finally, Paysafe US's assertion that the ICA's liquidated damages is invalid is a non-starter. None of the supposed "facts" Paysafe US now relies on were raised in Paysafe US's pleading or relevant interrogatory response, and thus cannot be raised at trial. Paysafe US's invalidity argument also fails because Paysafe US has not alleged, and cannot prove, that IPA used market power in a relevant market to coerce Paysafe US into accepting the ICA's liquidated damages clause. *See Constellation-F, LLC v. World Trading 23, Inc.*, 45 Cal.App.5th 22, 28 (2020) (to invalidate a liquidated damages clause under California law, one must show "oppressive coercion" based on market power in a relevant market). And Paysafe US's contention that IPA's payout under the liquidate damages clause does not reflect a reasonable estimate at the time of contracting of the range of damages IPA would likely suffered in the event it terminated the ICA with Good Reason is simply absurd. Absent the liquidated damages clause, IPA's damages would have been the profits it would have generated absent termination. *Travelodge Hotels, Inc. v. Kim Shin Hospitality, Inc.*, 27 F.Supp.2d 1377 (M.D. Fla. 1998) (applying California law "[t]he resulting harm from the premature

termination would be lost future profits."); Radisson Hotels Intern., Inc. v. Majestic Towers, Inc., 488 F.Supp.2d 953 (C.D. Cal. 2007) ("Functionally, this provision requires Majestic to indemnify Radisson's lost profits in the event that the License Agreement is terminated due to Majestic's failure to pay past royalty fees."); Century 21 Real Estate LLC v. RealtyComp.com, 2015 WL 1009660 (N.D. Cal. 2015) (plaintiff entitled to recover lost profits arising from plaintiff's contractual early termination of agreement based on defendants' breach). Since the ICA's term is indefinite, IPA's payout under the liquidated damages clause -- which is equal to merely two times IPA's compensation over the last full year before the ICA was terminated -- was a very conservative estimate at the time of contracting for IPA's likely damages. Travelodge Hotels, 27 F.Supp.2d at 1383 ("The computation of damages based on five years worth of franchise payments is not unreasonable considering the License Agreement's unexpired term of eighteen years.").

As for Paysafe US's authorities regarding liquidated damages, they are inapposite for a host of reasons. Among other things, Paysafe US's "one-size-fits-all" authorities are outdated, do not address the current liquidated damages invalidity test, (unlike here) do not involve contractual early termination clauses, and (unlike here) do not involve breaches of material contract terms.

In sum, Paysafe US's multiple breaches of the ICA are clear, and its defenses are without merit.

B. Statement of Action/Contentions by GMA LLC

This litigation involves an independent contractor agreement (the "*ICA*") between the plaintiff/counter-defendant, International Payment Advisors, Ltd. ("*IPA*"), and the defendant/counterclaimant now known as Global Merchant Advisors, LLC ("*GMA LLC*"). ⁴ More specifically, however, this case centers around the self-dealing of Marc Maxwell ("Maxwell") and his mismanagement (acting and contracting through his alter ego IPA⁵) of GMA LLC's wholly

⁴ GMA LLC was formerly known as Paysafe Services (US) LLC, which is the named defendant in the case.

As Maxwell testified: Maxwell was IPA's sole employee, sole member, sole owner and sole authorized signatory; IPA's "office" was in Maxwell's Las Vegas residence; IPA had no assets other than Maxwell's talent. Maxwell determined when he would receive funds from IPA, and in what amounts; all IPA's money ultimately went to Maxwell; Maxwell used IPA's bank account to pay for non-business expenses, such as cosmetic dentistry, mattresses, gifts and loans to family members, and

owned asset, referred to – in the ICA as well as herein – as "the GMA business unit."

As manager of the GMA business unit, Maxwell received contractual compensation under the ICA based on the GMA business unit's performance, specifically its EBITDA. ⁶ While the GMA business unit was highly profitable from 2014 until the last quarter of 2017, Maxwell was paid many millions of dollars in compensation by GMA LLC. In early 2018, however, the GMA business unit's performance and EBITDA suffered a calamitous decline (as shown below, in no small part due to Maxwell's own actions and inactions). When Maxwell realized he consequently would no longer receive the millions of dollars in annual compensation he had grown accustomed to, instead of acting in the best interests of the GMA business unit he was hired to manage, he manufactured a claim of "breach" of the ICA by GMA LLC in a disingenuous attempt to trigger the ICA's liquidated damages clause so as to reap one final and unwarranted windfall payment from GMA LLC.

In short, GMA LLC did not breach the parties' agreement. Rather, it was Maxwell who repeatedly breached the ICA, as well as the duty of good faith and fair dealing required by California law. ⁷ For all these reasons, Maxwell cannot now recover any damages under the ICA.

GMA LLC's "GMA business unit"

Maxwell was first hired as an employee to manage the GMA business unit in 2010 by its previous owner. ⁸ When GMA LLC acquired the GMA business unit assets in mid-2014, GMA LLC offered a new employment agreement to Maxwell to continue in that identical role, which Maxwell accepted. In 2017, at Maxwell's request, GMA LLC agreed to enter into the ICA with Maxwell's wholly-owned company and alter ego, IPA, as a replacement for the 2014 employment

other purposes not tied to IPA's operations. In sum, Maxwell was IPA, and vice versa.

⁶ "EBITDA", or earnings before interest, taxes, depreciation, and amortization, is a measure of a business unit's overall <u>financial performance</u> and is used as an alternative to <u>net income</u> in certain circumstances.

⁷ Under the express terms of the ICA, "[t]his Agreement shall be governed by and construed in accordance with the laws of the State of California, without regard to its principles of conflicts of laws."

⁸ The GMA business unit assets were purchased by GMA LLC from a company called Global Merchant Advisors, Inc., which is an entirely separate and unaffiliated legal entity (now dissolved) from the GMA LLC that is defendant in this case.

contract. However, it is not disputed that the relationship between GMA LLC (or, prior to mid-2014, his predecessor employer) and Maxwell remained essentially unchanged from 2010 until June 2018 when Maxwell abruptly quit his engagement with GMA LLC. It is also beyond dispute that at all times since its purchase of the GMA business unit in mid-2014, GMA LLC has been the sole owner of the GMA business unit. Prior to GMA LLC's acquisition of these assets, they were owned by Maxwell's previous employer, an entity in which, again, Maxwell had no ownership interest. Consequently, though Maxwell has represented to this Court that GMA LLC sought to "capture IPA's portion of [the GMA business unit's] future revenue stream," Maxwell never owned any portion of the GMA business unit or its revenue stream, all of which have always been owned exclusively by GMA LLC or the entity from which GMA LLC purchased the assets.

Maxwell Forces a Shift in His Relationship with GMA LLC from an Employee Managing the **GMA Business Unit to a Supposed Independent Contractor**

At the time of GMA LLC's acquisition of the GMA business unit assets in mid-2014, Maxwell had been an employee of the prior owner with no ownership interest in the GMA business unit. After GMA LLC's acquisition of the GMA business unit, Maxwell then continued in his role as an employee/manager per a written employment agreement with GMA LLC, and continued to be charged with the day-to-day management of the GMA business unit subject to oversight and approval by GMA LLC.

Eventually, Maxwell became dissatisfied with his compensation (based on a salary) and demanded a new arrangement (i) with his compensation tied to the EBITDA of the GMA business unit rather than a salary, and (ii) in which, to gain tax benefits, Maxwell would be classified as an "independent contractor" through his wholly owned limited liability company, IPA. During the negotiation, Maxwell threatened (i) to file a lawsuit against GMA LLC for supposed "breach" of a mere prior negotiation proposal (to which the parties had not agreed) and (ii) to start a competing business using GMA LLC's employees, if (iii) GMA LLC did not sign the new draft agreement that Maxwell had just sent (proposing new terms never before seen in a prior draft). The parties then signed and entered into the ICA at issue in this case.

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The ICA and Its Allocation of Authority

To be clear, as he himself concedes, Maxwell's breach of contract claim rests entirely on his contention that he – and he alone – had complete control of the GMA business unit per the terms of the ICA. But it is clear that the ICA never provided Maxwell with any such "complete control" as Maxwell now contends.9

To the contrary, the ICA provided that Maxwell, through his alter ego IPA, would continue to have authority to manage the day-to-day operations of the GMA business unit – precisely as he had done since 2010 as an employee/manager – so long as the GMA business unit continued to operate "in the ordinary course of business consistent with past practice." And even then, under socalled "ordinary course" circumstances, Maxwell's management authority was not without significant limits. For example, Maxwell was unable to budget any amounts for operation of the GMA business unit without GMA LLC's approval. Similarly, as Maxwell concedes, Maxwell had no authority to enter into significant contracts on behalf of the GMA business unit: "I didn't feel that the ICA gave me, necessarily, authorization to enter GMA into contractual agreement. . . . Entering into a new contract was not a part of [the ICA]." Indeed, Maxwell testified that his authority under the ICA was consistent with his previous authority as employee/manager of GMA LLC, when plainly he was subordinate to the owners and directors of GMA LLC to whom he likewise testified he reported under the ICA. Both in writing and in practice, the ICA did not give Maxwell "full

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business unit of the Company referred to as "GMA" consistent with the Company's delegated authority matrix (the "Services"). The authority vested in the Independent Contractor in performing

the Services shall include, but not be limited to, management of the administrative, underwriting and sales functions of the GMA business unit, such as: making decisions with respect to the hiring,

promotion, demotion and termination of employees and independent contractors working for the GMA business unit, and the compensation to be paid to the same; managing relationships with

vendors doing business with the GMA business unit; and mutually agreeing with the Company [GMA]

LLC on the budget for all aspects of the operation of the GMA business unit.

Independent Contractor shall manage, and have complete control over the operation of, the

The specific provision of the ICA that Maxwell relies upon is Section 1, which states, in its entirety:

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The Company hereby agrees that it will not take any action that would interfere with the Independent Contractor's management and operation of the GMA business unit in the ordinary course of business consistent with past practice. The Company further agrees that it will not take any action with respect to the operation of the GMA business unit that could reasonably be expected to have the effect of decreasing the gross revenue or increasing the expenses of the GMA business unit." [Emphasis added.]

control" over GMA LLC's asset, even in ordinary circumstances, as Maxwell now claims.

More importantly for purposes of this case, however, Maxwell's day-to-day management authority under the ICA did not extend to circumstances in which the GMA business unit was operating "outside its ordinary course of business consistent with past practice." As evidenced below, by early 2018, the GMA business unit was facing imminent financial ruin, and, far from operating in "the ordinary course of business consistent with past practice", was close to not operating at all.

Early 2018: GMA LLC Is Operating Outside Its Ordinary Course of Business **Consistent with Its Past Practice**

The GMA business unit provides credit card processing services for certain high risk merchant verticals – most notably for merchants that sell products known as "nutraceuticals" ¹⁰. Notably, GMA LLC's parent company, Paysafe Group, 11 has also long provided payment processing for nutraceutical merchants through a separate subsidiary (referred to herein as "Paysafe Irvine"), which, like GMA LLC, is also based in Irvine, California.

In late 2017 and early 2018, Mastercard conducted an unprecedented industry-wide audit of companies that process payments in this industry segment, including of Paysafe Irvine, and of Priority Payment Systems ("Priority") 12 and its sub-ISOs (including the GMA business unit). Importantly, at all times up to the signing of the ICA (and, in fact, until early 2018), the GMA business unit was a sub-ISO (i.e., a third party sales agent) to Priority, which relationship enabled

The term "nutraceutical" can be defined as any type of food or fortified food product that is used

to supplement a diet, prevent illness or maintain health, including but not limited to dietary supplements, weight loss supplements, herbal products, skin care and other topicals, etc. Visa and Mastercard considers this to be a high risk merchant vertical because (i) unlike pharmaceuticals,

nutraceuticals are tested and regulated under a different set of guidelines than those covering "conventional" foods and drug products, and (ii) these products are sold exclusively through e-commence or "card-not-present" transactions. Consequently, profit margins for processing

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companies tends to be higher in this vertical than in other non-high risk verticals.

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GMA LLC is a wholly owned subsidiary of Paysafe Group. Paysafe Group is a provider of a comprehensive array of payment solutions, including card processing, digital wallets and e-cash, throughout Europe, North America and Latin America. Its ultimate parent company, Paysafe Limited, is a publicly traded company listed on the New York Stock Exchange (NYSE:PSFE).

Priority is a third party payment service provider, unaffiliated to any of the parties in this litigation.

the GMA business unit to obtain access to a sponsoring bank – without which no card payment service provider like GMA LLC can operate. As is undisputed by Maxwell, the GMA business unit's relationship with Priority was uniquely profitable for the GMA business unit and was the foundation of its business. Maxwell's own industry expert has correctly opined and testified: "[this favorable] arrangement between GMA and Priority represented the predominant arrangement for boarding of GMA merchants and the lucrative recovery of revenues from this arrangement based upon the split was a major motivating factor in [GMA LLC] negotiating and entering into the ICA."

The results of the audit were catastrophic for the GMA business unit. The audit resulted in the shutdown of nearly 80% of the GMA business unit's existing merchant customer accounts. Even more fundamentally, as a result of the audit, Priority terminated its relationship with the GMA business unit, without which, the GMA business unit lost its ability to book any new business. The Priority relationship had been the foundation of the GMA business unit since its inception, and the GMA business unit had never existed without it. This alone took the GMA business unit outside of its ordinary course of business and, without the lucrative Priority relationship it had always relied upon, left the GMA business unit operating in a manner that was not consistent with its past practice. To the contrary, as of February 2018, the GMA business unit was but a shell of its former self, having lost 80% of its prior merchant base (with such losses only mounting every day) and without any foreseeable prospects for securing a new sponsor bank or any new merchant customers.

Making matters worse still, in response to these catastrophic consequences, Maxwell – who was supposed to be managing the GMA business unit (under the express terms of the ICA, Maxwell was "to manag[e] relationships with vendors doing business with the GMA business unit") – failed to ever meet with even a single bank to replace the banking relationship it had lost through its prior sales agent relationship with Priority.

Meanwhile, Paysafe Irvine, GMA's sister company, had passed through the Mastercard audit relatively unscathed. Indeed, Paysafe Irvine emerged from the audit with its sponsor bank relationship – with Woodforest National Bank ("Woodforest") – and the vast majority of its merchant customers firmly intact.

Yet, inexplicably, Maxwell resisted instructing the GMA business staff he managed to write

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new business to their only remaining option – through GMA LLC's sister company Paysate Irvine's
banking relationship with Woodforest. According to Maxwell, the GMA business unit failed or
refused to utilize this only remaining opportunity to book through Woodforest because, ostensibly,
Maxwell and some of the sales staff reporting to him found writing new business to Woodforest,
with its more exacting underwriting standards, too difficult. ¹³ In truth, Maxwell's real objection
was that he couldn't earn as much compensation booking business to Woodforest as he had under
the GMA business unit's prior relationship with Priority. Whatever the reason, as Maxwell wrote in
April: "I need a new bank that no one else is at." "But it would have to be a big enough bank that it
wouldn't freak them out. This all went down in the last 2 months. Haven't approached any banks."
"[Woodforest is] fine for Paysafe [Irvine], GMA needs a new bank." Thus, from February 2018 to
late May 2018, because of Maxwell's purposeful inaction, the GMA business unit lay fallow, and
wrote essentially no new business. Moreover, even if Maxwell were to seek and find a new unicorn
bank in this altered environment now wary of nutraceutical payment processors, Maxwell admitted
it would take more than a year even to begin to recover.

Not surprisingly, given the foregoing, the GMA business unit's financials plummeted to a net negative EBITDA in May 2018. Things were so bad, Maxwell requested the staff to falsify its reporting to GMA LLC, which they refused to do. ¹⁴ Simply put, by late May 2018 – and indeed for several months before that – the GMA business unit was in no longer operating in the ordinary course of business consistent with its past practice.

At the End of May 2018, Maxwell Agreed to Combine the GMA Business Unit Staff with the Paysafe Irvine Staff

During the months leading up to the end of May 2018, Maxwell and GMA LLC discussed

This objection ignored the fact that, in the wake of the Mastercard audit, the underwriting requirements and regulatory scrutiny of all banks -- not just Woodforest – had tightened considerably for high risk payment processing.

As Maxwell wrote in May 2018 to the head of sales: "Got off the phone with corporate. They want a sales forecast for GMA through the end of the year by end of today. I know you stand by these numbers you [Trey Smith] and Deon [McKinney] presented, but based on just this month we're way behind with 8 approvals. Do you want to revise these numbers because right now it would make us look like we're not meeting our forecast?"

combining the GMA business unit with Paysafe Irvine (with whom the GMA business unit shared office space in Paysafe Irvine's Irvine, California location), such that GMA sales staff would move to desks literally down the hall from their prior workstations and work side by side with Paysafe Irvine employees to learn how to write business to Woodforest – the GMA business unit's only remaining available option. Though Maxwell initially offered some objection, a meeting was held on May 29, 2018 at which Maxwell and other meeting participants agreed that the GMA business unit would be combined with Paysafe Irvine. As stated in a June 3, 2018 memo shared with Maxwell memorializing the May 29, 2018 meeting: "The GMA [business unit] sales team will be combined with the Paysafe 'Horsemen' [referring to sister company Paysafe Irvine's sales team] and ideally be managed and overseen by yourself [Maxwell]."

Maxwell now claims that he did not agree with this combination plan, but Maxwell does not and cannot dispute that at no time prior to the plan's implementation did Maxwell ever assert that such a combination would constitute a "breach" of the ICA. If Maxwell truly believed he had complete control over the GMA business unit, as he now claims, he would have asserted that the combination would constitute a breach of the ICA before the plan was implemented in an effort to stop it. He did not. In fact, after a full discussion at which competing considerations were discussed, all parties agreed to work together to move forward with the combination, with no claim of "breach" by Maxwell. For the next three weeks, Maxwell participated in, and actively promoted, the combination. ¹⁵

Maxwell's consent to the combination therefore cannot be reasonably disputed. Indeed,
Maxwell has explained that the reason he went along with the combination was that Maxwell hoped
for a new compensation package to replace the compensation structure under the ICA which was
tied to the GMA business unit's plummeting EBITDA. In effect, Maxwell admits that he went along

Maxwell's early June 2018 writings include repeat statements that he was on the "same page" as others; that "I think it will be pretty straightforward highlighting the value proposition and benefits [of the combination]"; concerning implementation of the plan that it "sounds good and I totally agree we should get that completed"; and that the plan outline is "very helpful from a high-level perspective." As a GMA business unit salesperson testified, "Marc Maxwell never spoke ill of the merger. He said 'We're going to go over and we're going to kick ass and we're going to do what we do'."

with the combination because he hoped for a better compensation deal in the form of a new employment agreement within the larger Paysafe Group. For weeks after that May 29, 2018 meeting (and until Maxwell received a draft of a new employment agreement), Maxwell actively participated in the combination plan without complaint and for weeks continued to receive and accept hundreds of thousands of dollars in compensation under the ICA. ¹⁶

Further, even if Maxwell did not actually agree to the combination, but led others to believe that he agreed, Maxwell would be estopped to later claim "breach" through such actions. *See* Cal. Evid. Code § 623 ("Whenever a party has, by his own statement or conduct, intentionally and deliberately led another to believe a particular thing true and to act upon such belief, he is not, in any litigation arising out of such statement or conduct, permitted to contradict it."). ¹⁷ Moreover, given the above facts, as well as the fact that Maxwell continued to accept payment under the ICA for several weeks after the combination plan was implemented, Maxwell waived any breach of contract claim.

Apart from Maxwell's Consent, GMA LLC Had Authority to Act to Protect Its GMA Business Unit Asset

Even if Maxwell did not go along with the plan – though he plainly did – GMA LLC retained the ability to control and protect its asset and investment in many ways, including by simply not budgeting for its continued operation as a means to stop its losses. Rather than shut down the GMA business unit entirely or sell it (either of which would have netted Maxwell nothing), the parties chose a different, less drastic route as discussed above.

In late May 2018, the GMA business unit was operating well outside its "ordinary course of business consistent with past practice," such that GMA LLC (which wholly owned the GMA business unit) could act unilaterally to protect its asset as necessary. As noted, among other things,

¹⁶ That Maxwell continued to be paid under the ICA's formula itself refutes his claims that the ICA was "torn up" or that the GMA business unit was "folded" during this period of time.

Despite the clear fact that the combination did not constitute a breach of the ICA, GMA LLC's prompt cure following Maxwell's "after the fact" allegation of breach clearly demonstrates that had Maxwell made his breach contention known before the combination plan was implemented, the combination would not have occurred.

the GMA business unit had not only lost 80% of its prior merchant business (with the remaining 20% continuing to diminish), but had lost the ability to book any new business with Priority, which was the only way the GMA business unit had ever done business. Moreover, as Maxwell himself must concede, more than four months after losing the Priority relationship, the GMA business unit had no prospects for a new sponsor bank to replace the one provided through the Priority relationship. Accordingly, even if Maxwell had not gone along with the combination plan, the ICA gave the sole owner of the GMA business unit – GMA LLC – the power to act to salvage the GMA business unit as necessary. ¹⁸

The Combination Plan Was Working

As brief though as it may have lasted, the consolidation plan was working. As a result of the combined efforts to train GMA sales staff to write new merchant applications to Woodforest, the GMA business unit's applications skyrocketed when compared to the previous four months following the Mastercard audit. Thus, contrary to Maxwell's erroneous assertions, the actions taken by GMA LLC increased the GMA business unit's revenue and decreased its expenses, actions plainly permitted by the ICA.

Maxwell Declares "Breach" When, Weeks After His Participation in the Combination, Maxwell Did Not Get a New Proposed Employment Agreement that Would **Compensate Him at Pre-Audit Levels**

At the May 29, 2018 meeting, given that the GMA business unit's EBITDA had plummeted, and with it Maxwell's potential earnings under the ICA, Maxwell had asked for a new employment agreement within the larger Paysafe Group. Though under no contractual obligation to do so, three weeks later (on June 21, 2018) Maxwell was provided a draft of a new employment agreement that would, if agreed to, replace the existing ICA. However, one day later, on June 22, 2018 – apparently dissatisfied as the new agreement would not provide compensation levels commensurate

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As Maxwell himself testified, even if Maxwell were to have found a new sponsor bank, it would have taken more than a year for the GMA business unit even to begin to recover. The fact is, GMA LLC could not have survived in its current financial condition for another year. Therefore, according to Maxwell's interpretation of the ICA, GMA LLC had no choice but to continue suffering calamitous losses into the indefinite future, and/or watch it finally collapse.

with GMA's prior boom years¹⁹ – Maxwell declared that GMA LLC had somehow "breached" the 1 2 ICA by offering a draft employment agreement not to Maxwell's liking and by proposing the 3 consolidation plan in which Maxwell himself had actively participated for weeks. 4 Without Conceding Breach, GMA LLC Cured any "Breach", and Maxwell Subsequently Breached by Refusing to Participate in Any Way in the Cure Process 5 On July 11, 2018 – well within the 30-day cure period provided by the ICA – GMA LLC 6 7 responded to Maxwell's belated and unfounded claim of breach as follows: 8 "Paysafe [GMA LLC] absolutely denies it is in breach. Nonetheless, to avoid a time- and money-wasting dispute, Paysafe will "cure" (Agreement, Section 3.e.) the alleged breaches you set 9 10 forth in your June 22 letter, and will do so effective no later than July 21, 2018. Specifically: 11 1. GMA shall remain a separate business unit and shall not be combined with Paysafe. 12 2. The organizational and reporting structures for Mr. Maxwell in his role as President of IPA shall not change as otherwise contemplated recently. 13 14 3. Paysafe's offer of employment to Mr. Maxwell is hereby revoked and withdrawn. 4. 15 IPA shall continue to manage and have complete control over the operation of GMA, as set forth more specifically in the Independent Contractor Agreement. This includes, but is not 17 limited to, the separate underwriting function performed by GMA, the prior budgeting process for 18 the operation of GMA between IPA and Paysafe, and IPA's management of vendor relationships. 5. 19 Any employees subject to reassignment shall remain or be transferred back to GMA and GMA payroll. IPA shall determine such employees' compensation. The Los Angeles office will 20 21 be re-opened. If you contend that this "cure" is in any way inadequate, and that Paysafe has not completely 22 23 24

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Maxwell's expectation to receive compensation equal to what he received in prior years makes no sense, given the new financial reality of the GMA business unit. Notably, given that the GMA business unit anticipated significantly reduced EBITDA levels for the foreseeable future, the draft employment agreement – which included salary and bonus amounts commensurate with what senior executives of the larger Paysafe Group earned, and even provided stock participation to which Maxwell would not otherwise have been eligible – would have provided higher compensation levels than Maxwell would have earned under the existing ICA. Moreover, if Maxwell was not satisfied with the draft agreement, he could have countered it, but never did.

cured any alleged breach, please let me know immediately so that Paysafe can consider whether any additional "cure" is needed."

But of course neither Maxwell nor his counsel did let GMA LLC, or anyone else, "know immediately." In fact, neither ever substantively responded at all. Following its initial July 11 cure letter, Paysafe Group repeatedly wrote to Maxwell – both directly and through his counsel – inquiring as to whether Maxwell believed the proposed cure was in any way deficient and requested any additional measures Maxwell believed were needed to properly effectuate the cure. Throughout, Maxwell and his counsel refused to respond with any substantive feedback. In failing to respond, Maxwell breached the ICA's covenant of good faith and fair dealing. ²⁰

In fact, just days after Maxwell's counsel's June 22, 2018 breach letter, Maxwell had departed for Europe for a lengthy holiday to follow The Rolling Stones tour, never having any intention of continuing to honor his obligations under the ICA, irrespective of whatever cure efforts GMA LLC might undertake. Having received no response from Maxwell or his counsel, GMA LLC timely implemented the cure steps described in its counsel's July 11, 2018 letter.

After the Cure, Maxwell Further Breached the ICA by Refusing to Return to Work

Despite Maxwell's refusal to even acknowledge GMA LLC's cure right, let alone participate in the process, GMA LLC timely effectuated each of the cure steps enumerated in the July 11 cure letter. Further, prior thereto, in the week before the end of the 30-day cure period as set forth in the ICA, GMA LLC wrote to Maxwell (and his lawyers) and instructed Maxwell to return to work on Monday, July 23, 2018 to resume management of the GMA business unit, exactly as Maxwell had requested. Maxwell of course failed to show up, leaving the GMA business unit without a manager. Maxwell thereby further breached the ICA.

[&]quot;In essence, the covenant is implied as a supplement to the express contractual covenants, to prevent a contracting party from engaging in conduct which (while not technically transgressing the express covenants) frustrates the other party's rights to the benefits of the contract." *Racine & Laramie, Ltd. v. Dept. of Parks & Rec.* (1992) 11 Cal.App.4th 1026, 1031-32. Indeed, the covenant imposes an affirmative duty to act to protect the contracting parties' contractual rights: the "implied covenant imposes upon each party the obligation to do everything that the contract presupposes they will do to accomplish its purpose." *Id.* Here, those contractual rights under the ICA included GMA LLC's right to cure any alleged breach, and Maxwell thus had an obligation to engage with GMA LLC in good faith in that process.

In sum, GMA LLC did not breach the ICA when the parties combined the staffs of the two entities to work together to write business to Woodforest (the only option available to the GMA business unit), much less when it offered Maxwell (as he had repeatedly requested) a new employment agreement. In any event, GMA LLC cured any alleged "breach." For his part, Maxwell breached the ICA in multiple and separate ways when:

- Maxwell failed to properly manage the GMA business unit following the Mastercard audit and up until the May 29, 2018 meeting;
- After erroneously declaring "breach" by GMA LLC on June 22, 2018, Maxwell refused to engage in the cure process expressly set forth in the ICA; and
 - Maxwell failed to return to work at the end of the cure period or thereafter.

Further, having failed to perform his obligations under the ICA, Maxwell is barred from recovering on the ICA that he himself breached multiple times. *Fairchild v. Park*, (2001) 90 Cal. App. 4th 919, 934 ("Under standard contract law principles, a party who has breached a contract without justification or excuse may not enforce the contract."); *Meridian Financial Services, Inc. v. Phan*, (2021) 67 Cal. App. 5th 657, 685 (the doctrine of unclean hand "demands that a plaintiff act fairly in the matter for which he seeks a remedy. He must come into court with clean hands, and keep them clean, or he will be denied relief, regardless of the merits of his claim."). ²² The parties' respective positions on these claims of breach are the central issues before the jury.

For the Court: The Liquidated Damage Provision of the ICA is an Unenforceable Penalty
Wholly apart from the facts that (i) GMA LLC did not breach the ICA, (ii) even if it did,

Curiously, Maxwell claims that if one party claims that a supposed breach destroys "trust" between the parties, the breach is incurable. Legally, not only would this supposed "standard" be entirely unworkable, no law he cites supports this contention. Indeed, were Maxwell's contention correct, any party could side-step contractual cure provisions by claiming lack of trust. Factually, Maxwell's claim that the May 29, 2018 meeting breached his "trust" is further undermined by his many requests, after that supposed breach of "trust," for a new employment agreement. If Maxwell's trust was truly gone, why would he request a new employment agreement?

Maxwell also claims that he is entitled to deferred payments under the ICA for work performed in a prior year, which he claims totals approximately \$4 million. However, and again, having failed to fulfill his obligations under the ICA, and having breached the ICA, he cannot now recover on it.

GMA LLC timely cured any breach, and, in fact, (iii) it was Maxwell that breached the ICA such that he cannot recover on it, even if Maxwell could somehow overcome each of these three hurdles, the "liquidated damages" provision set forth in the ICA is an unenforceable penalty under California law.

The liquidated damages provision in the ICA provides, in relevant part, that for any breach of the ICA:

"then in addition to the payment of any amounts earned by Independent Contractor through the effective date of termination, the Company [GMA LLC] shall pay to the Independent Contractor . . . an amount equal to two (2) times the sum of the amount of the annual retainer, the amount of each of the last four (4) quarterly bonus payments, and the amount of the last annual bonus in addition to any amounts already earned. 23

Under California Code of Civil Procedure section 1671(b), a liquidated-damages clause is unenforceable if it was "unreasonable under the circumstances existing at the time the contract was made." California courts have long held that such a clause is unreasonable if it is not "the result of a reasonable endeavor by the parties to estimate a fair average compensation for any loss that may be sustained." Ridgley v. Topa Thrift & Loan Ass'n, 17 Cal. 4th 970, 977 (1998). GMA LLC will show that under Ridgley and other cases reflecting longstanding California law on this issue, the liquidated-damages provision in the ICA is an invalid and unenforceable penalty.

Whether a liquidated-damages clause is enforceable or an invalid penalty is a question for the court, not the jury. E.g., Morris v. Redwood Empire Bancorp, 128 Cal. App. 4th 1305, 1314 (2005); Beasley v. Wells Fargo Bank, 235 Cal. App. 3d 1383, 1393 (1991). For that reason, the Court should bifurcate the trial. In one phase, the Court would decide whether the liquidateddamages clause is enforceable; in the other phase the jury would decide whether either party breached the contract. The order of these phases also needs to be determined.

In sum:

(1) GMA LLC did not breach the ICA, but even if it did, GMA LLC timely cured in any

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The manner in which liquidated damages are to be calculated under the ICA demonstrates Maxwell's urgent desire to manufacture a "breach" by GMA LLC. Because the liquidated damages amount is directly tied to the *past* financial success of the GMA business unit, and given the GMA business unit's rapid and calamitous financial decline following the Mastercard audit, the longer Maxwell waited to declare a "breach", the smaller his liquidated damages amount would become.

1		event.			
2	(2)	Maxwell is estopped from claiming breach as he willingly participated in the process			
3		to combine the GMA LLC and Paysafe Irvine sales staffs and never declared such a			
4		combination to be a breach of the ICA until after it occurred.			
5	(3)	Maxwell breached the covenant of good faith and fair dealing (including in his			
6		refusal to engage in the cure process) and engaged in unclean hands throughout.			
7		Maxwell further breached the ICA when he failed to return to work on July 23, 2018.			
8		As such, Maxwell cannot recover for "breach" under the ICA in any event, much less			
9		based on its invalid liquidated damages provision.			
0	(4)	The liquidated damages provision set forth in the ICA is an unenforceable penalty			
1		under California law.			
12	II. <u>STATEMENT OF JURISDICTION</u>				
13	Α.	IPA/Maxwell's Statement of Jurisdiction			
14	This Court also has original subject matter jurisdiction over the claims asserted herein (all of				
15	which are state law claims) under 28 U.S.C. § 1332 because there is a complete diversity of				
16	citizenship between International Payment Services, LLC and Marc Maxwell, on the one hand, and				
Paysafe US, on the other hand, and the amount in controversy exceeds \$75,000.					
8	В.	GMA LLC's Statement of Jurisdiction			
9	This C	Court has diversity jurisdiction under 28 U.S.C. § 1332 on the basis that IPA and Maxwell			
20	are citizens of the state of Nevada, and GMA LLC is not, and that the amount in controversy exceeds				
21	\$75,000.				
22	III. <u>STAT</u>	TEMENT OF ALL UNCONTESTED FACTS DEEMED MATERIAL IN THE			
23	3 ACTION				
24	None.				
25	IV. STAT	TEMENT OF CONTESTED ISSUES OF FACT			
26	These	contested facts are conditional. Any agreement to introduction of evidence relating to			
27	these factual assertions depends on, among other things, evidentiary rulings by the Court, including				

on motions in limine, and the purpose for which a fact is sought to be established. Further, the

1	appropriate granularity with which factual designations are to be stated is uncertain. Accordingly,		
2	the parties reserve all rights to introduce other facts at trial, and agree that inclusion or omission of		
3	any facts from the following list will not effect a waiver of rights or otherwise prejudice either party		
4	Α.	IPA/Maxwell's Contested Facts	
5	1.	Whether Paysafe US breached the ICA's "complete control" provision set forth in	
6	Section 1.a.		
7	2.	Whether Paysafe US breached the ICA's covenant in Section 1.b. that Paysafe US	
8	will not take any action that would interfere with the IPA's management and operation of the GMA		
9	business unit in the ordinary course of business consistent with past practice.		
10	3.	Whether Paysafe US breached the ICA's covenant in Section 1.b. that Paysafe US	
11	will not take any action with respect to the operation of the GMA business unit that could		
12	reasonably be expected to have the effect of decreasing the gross revenue or increasing the expenses		
13	of the GMA business unit.		
14	4.	Whether Paysafe US breached the implied covenant of good faith and fair dealing.	
15	5.	Whether, without IPA's prior written consent, Paysafe US materially breached any	
16	provision of the ICA.		
17	6.	Whether, without IPA's prior written consent, Paysafe US caused a material adverse	
18	change in IPA's duties and authorities.		
19	7.	Whether, without IPA's prior written consent, Paysafe US caused a reduction in any	
20	element of IPA's Consulting Fee.		
21	8.	The amounts of each quarterly bonus used in the ICA's liquidated damages formula.	
22	9.	The amount of the annual bonus used in the ICA's liquidated damages formula.	
23	10.	The total amount owed IPA under the ICA's liquidated damages provision.	
24	11.	The amounts earned by and owed to IPA under the ICA as of the termination date of	
25	the ICA.		
26	12.	If the ICA's liquidated damages clause is deemed invalid and Paysafe is found to	
27	have breached the ICA, IPA's actual lost profits caused by Paysafe US's breaches of the ICA, or		

Paysafe US's own profits generated as a result of any breach of the ICA by Paysafe US.

or generally. 1 29. 2 Whether Paysafe US's claims and defenses are barred by the doctrine of unclean hands. 3 30. 4 Whether Paysafe US's claims and defense are barred by the doctrine of waiver 5 31. Whether Paysafe US's claims and defenses are barred by the doctrine of estoppel 32. Whether Paysafe US's claims and defenses are barred by the doctrine of laches 6 7 33. Whether any remaining affirmative defenses asserted by Paysafe US (to the extent 8 not waived by Paysafe US or dismissed by the Court at or before trial) have merit. 34. Whether the GMA business unit's primary market segment was the "high risk" or 10 "continuity" segment of the payment processing industry constituted by online merchants who sell 11 their products and services based upon an initial trial offer followed by automatic monthly billing 12 known as continuity merchants. 35. 13 Whether the predominant product merchants serviced by the GMA business unit 14 were in the nutraceutical business. 15 36. Whether GMA operated as a sub-ISO to an ISO known as Priority Payments Systems ("Priority"). 16 17 37. Whether in 2014, the GMA business unit generated EBITDA in excess of \$7.8M. 18 38. Whether in 2015, the GMA business unit generated EBITDA in excess of \$9.6M. 39. 19 Whether in 2016, the GMA business unit generated EBITDA in excess of \$14M. 40. Whether in 2017, the GMA business unit generated EBITDA in excess of \$19M. 20 21 41. Whether in the first half of 2018, the GMA business unit generated profits in excess of \$5M. 2.2 42. Whether in July 2017, IPA and Paysafe US executed the ICA. 23 43. 24 Whether Paysafe US Chief Operating Officer Danny Chazonoff initiated the 25 negotiation of the ICA with Marc Maxwell to preserve the continuing revenue stream from GMA to 26 Paysafe US and to avoid Maxwell setting up a competing operation. 44. 27 Whether the parties to the ICA were sophisticated parties.

Whether the parties to the ICA were represented by counsel and had equal bargaining

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- 46. Whether the negotiation of the ICA involved Marc Maxwell, his attorney Jordan Hamburger, and Paysafe executives Danny Chazonoff, Chad Anselmo, Elliot Wiseman, and Nick Walker.
 - 47. Whether the ICA had an indefinite term.
- 48. Whether the parties to the ICA expressly agreed in ICA Section 3.c. that the ICA's liquidated damages payout was "not a penalty, but instead a reasonable measure of damages, based upon the parties' experience and given the nature of the losses that may result therefrom."
- 49. Whether the ICA addressed in part the terms for IPA's management of the Paysafe US business unit known as GMA.
- 50. Whether the parties' lead negotiators of the ICA both understood that conduct outside the "ordinary course of business" as used in Section 1b meant fraud or ultra vires conduct.
- 51. Whether IPA entered into the ICA with Paysafe based, in part, on Marc Maxwell's belief that the liquidated damages clause was enforceable and would protect IPA from potential breaches by Paysafe US.
- 52. Whether Paysafe US recognized that, prior to agreeing to the ICA, Marc Maxwell had an opportunity to make significant income elsewhere and was induced by the ICA to forego that opportunity.
- 53. Whether a chargeback refers to a situation where the consumer in a credit card transaction is dissatisfied in a transaction with a merchant and challenges the charge made in the transaction.
- 54. Whether the credit card brands have established chargeback thresholds whereby merchant accounts will be automatically closed if their chargebacks exceed a designated threshold per month.
- 55. Whether high risk, continuity merchant accounts carry an inherent higher risk of being closed due to violation of chargeback thresholds.
- 56. Whether the higher risk of closure of continuity merchant accounts due to violation of chargeback thresholds and actions to reduce this risk are part of the ordinary course of business of

payment processing industry.

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- 57. Whether revenue volatility is a common occurrence and known risk in the high risk
- 58. Whether audits by credit card companies were a known risk and common occurrence in the high risk payment processing industry at the time when the parties executed the ICA in July 2017.
- 59. Whether Mastercard routinely conducted an annual industry audit of high risk continuity merchant accounts boarded with acquirer banks registered with Mastercard.
- 60. Whether in the fall of 2017, Mastercard began an industry-wide audit of banks and Independent Sales Organizations ("ISO") carrying high risk, continuity merchant accounts.
- 61. Whether during the MasterCard audit, IPA through Marc Maxwell and the GMA underwriting and risk staff communicated with Priority to seek reasons for and challenge MasterCard's decisions to close GMA merchant accounts.
- 62. Whether a key concern and basis for closing of merchant accounts by Mastercard during its audit was load balancing.
- 63. Whether load balancing refers to high risk merchants spreading their payment processing across multiple affiliate accounts to avoid closure based upon violation of chargeback thresholds.
- 64. Whether during the MasterCard audit, Maxwell worked with Paysafe to develop and investigate purchasing a software solution from Triangle Media that would make any load balancing by merchants transparent to credit card brands and acquirer banks.
- 65. Whether on March 8, 2018, Paysafe and Triangle Media executed a Letter of Intent for potential purchase of software for a CRM/gateway to make any load balancing by merchants transparent to credit card brands and acquirer banks.
- 66. Whether Mastercard advised Paysafe US in May 2018 that it viewed CRM software solution from Triangle Media proposed by Maxwell as a "workable option" for addressing the load balancing issue.
 - Whether Maxwell continued to work with Paysafe US to develop and refine the 67.

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27 28 software offered by Triangle Media as a solution to the load balancing issue until June 13,2018 when Paysafe US made the decision not to proceed with this option.

- 68. Whether Paysafe US recognized that the Mastercard audit would impact GMA and Paysafe US differently, due to their different business models.
- 69. Whether Paysafe US executives have recognized that it was difficult to get new acquirer bank relationships for high risk merchant accounts following the Mastercard audit, because, among other things, there was a limited population of banks that participated in the high risk sector and that population had been reduced due to the Mastercard audit.
- 70. Whether both GMA and the Paysafe US business unit operating in Irvine, California ("Paysafe Irvine") had "high risk" accounts, but Paysafe Irvine also had low-risk business within its portfolio.
- 71. Whether while Paysafe Irvine had access to data from Woodforest Bank that allowed Paysafe Irvine to look behind credit card transactions in order to challenge account closures by Mastercard during its audit,, GMA did not have access to similar data from Priority.
- 72. Whether unlike Paysafe Irvine, GMA (as a sub-ISO to Priority) did not have the ability to communicate directly with Mastercard to challenge account disclosures during the Mastercard audit
- 73. Whether at the time of the Mastercard audit, there was an overlap between high risk merchants in the merchant portfolios of Paysafe Irvine and GMA.
- 74. Whether Paysafe US was concerned, during the Mastercard audit, that Mastercard would perceive there to be load balancing within Paysafe based on the overlap between GMA and Paysafe Irvine accounts.
- 75. Whether Paysafe US was also concerned during the Mastercard audit that Woodforest Bank might perceive there to be load balancing within Paysafe based on the overlap between GMA and Paysafe Irvine accounts.
- 76. Whether Paysafe US was also concerned during the Mastercard audit that if Woodforest bank learned that GMA and Paysafe had overlapping high risk merchant accounts, it would damage Paysafe US's relationship with Woodforest Bank.

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- 77. Whether to address the concern that Mastercard might perceive there to be load balancing within Paysafe US based on the overlap between GMA and Paysafe Irvine merchant accounts, Paysafe US executive Sean Lavelle stated that it was "probably best if GMA is not visible" during the in person audit of Paysafe Irvine accounts by Mastercard in February 2018.
- 78. Whether Paysafe US's Head of Risk Shaun Lavelle consistently recommended to Paysafe US senior management including Chazonoff from November 2017 through May 2018 that GMA should be amalgamated into Paysafe Irvine in order to avoid any overlap in merchant accounts and ensure that Paysafe US risk policies and procedures applied to all Paysafe high risk merchant accounts.
- 79. Whether GMA's Los Angeles office was closed in February 2018 by Paysafe US in order to achieve costs savings.
- 80. Whether the closure of the Los Angeles office of GMA required the GMA sales team which had worked in the office to work remotely from home.
- 81. Whether in early May 2018, Paysafe senior management including Chazonoff and Ben Dalfen were engaged in meetings in Houston aimed at developing a plan to amalgamate GMA into Paysafe Irvine.
- 82. Whether on May 9, 2018, Ben Dalfen sent an email to Chazonoff and other Paysafe US management memorializing the plan agreed to at the Houston meetings to reduce the GMA staff from 11 to 6 and amalgamate GMA into Paysafe Irvine. (the "Dalfen May 9 Email")
- 83. Whether the Dalfen May 9 email set forth the reasons for the GMA amalgamation into Paysafe Irvine as being Maxwell's "rock solid exorbitant consulting agreement", the desire to reduce dependency on the Paysafe Irvine sales team, "use Marc and his team to increase the Irvine portfolio at Woodforest (Bank)" and avoid new competition from Maxwell and the GMA sales team.
- 84. Whether in May of 2018, Paysafe US management provided a written report to its Board of Directors entitled "Board Report—Mastercard Challenges" which, among other matters, explained that the amalgamation of GMA into Paysafe Irvine was based upon the recommendation of Paysafe's SVP Risk because it eliminated any overlap of merchant accounts and it would "look

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- 85. Whether in May 2018, Paysafe US implemented an initiative known as "Double Down on Nutra" designed to increase EBITDA from high risk merchant payment processing in order to take advantage of the significant elimination of competitors in this sector due to the Mastercard audit.
- 86. Whether the "Double Down on Nutra" initiative had a time frame of two (2) years through 2020 and focused on improving the performance of Paysafe Irvine, including increasing its sales team.
- 87. Whether by no later than early June 2018, the GMA business unit was amalgamated with Paysafe Irvine, and ceased to exist as a separate business unit.
- 88. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit had its own merchant portfolio and merchant data.
- 89. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit had its own sales team separate from Paysafe US.
- 90. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit had its own risk and underwriting team separate from Paysafe US.
- 91. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit's risk and underwriting team operated under and followed its own written underwriting and risk policies that were separate from Paysafe US.
- 92. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit did not report to Paysafe's Global Credit Risk Management Committee.
- 93. Whether prior to being amalgamated with Paysafe Irvine, the GMA business unit operated independently from the Payment Processing division at Paysafe US.
- 94. Whether as part of the rolling of GMA into Paysafe Irvine, Paysafe US changed the organizational and reporting structures for Marc Maxwell from those required under the ICA.
- 95. Whether as part of the rolling of GMA into Paysafe Irvine, IPA no longer managed and had complete control over the operation of GMA, as set forth in the ICA.
 - 96. Whether as part of the rolling of GMA into Paysafe Irvine, GMA risk and

letter), Paysafe US did not give IPA or Maxwell notice of any breach of the ICA by IPA or

Whether prior to June 22, 2018 (the date when IPA sent its notice of termination

of the ICA became effective five (5) days later on June 27, 2018.

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109. Whether prior to June 22, 2018 (the date when IPA sent its notice of termination letter), Paysafe US did not give IPA or Maxwell notice that IPA was purportedly managing and operating the GMA business unit outside the ordinary course of business consistent with past practice.

- 110. Whether prior to June 22, 2018 (the date when IPA sent its notice of termination letter), Paysafe US did not give IPA or Maxwell notice that Paysafe US was purportedly entitled under the ICA to amalgamate the GMA business unit into Paysafe Irvine.
- 111. Whether pursuant to the terms of the ICA, any amounts for annual or quarterly bonuses earned and owed to IPA were payable within ten days after the effective termination date of the ICA.
- 112. Whether under Paysafe US's contention that the effective termination date of the ICA was in July 2018, the May 2018, June 2018, and July 2018 retainer payments (each in the amount of \$16,666.67) were amounts earned by IPA prior to termination of the ICA.
 - 113. Whether under the terms of the ICA, IPA earned a Q2 2018 quarterly bonus.
- 114. Whether IPA's June 22, 2018 letter giving notice to Paysafe US of its termination of the ICA with Good Reason calculated the total of the amount owed to IPA (including liquidated damages) as \$16,852,735.92, which included the amount of \$3,160,852.36 in annual bonus installment payments IPA had already earned and was owed under the ICA as of that date.
- 115. Whether IPA'S June 22, 2018 letter giving notice to Paysafe US of its termination of the ICA with Good Reason stated, in part: "Recently, Paysafe materially breached its obligations under the Agreement by depriving IPA of the ability and authority to 'manage, and have complete control over the operation of,' GMA, and caused a material adverse change in IPA's duties and authorities by stripping IPA of its 'management of the administrative, underwriting, and sales functions of the GMA business unit.'...In fact, because the GMA business unit is being eliminated, IPA no longer has any management or operations responsibilities with respect to GMA and GMA's gross revenues will be eliminated entirely."
 - 116. Whether on July 11, 2018, Paysafe US through its counsel sent a letter to IPA's

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> 120. Whether Paysafe US did not effect a cure of all breaches of the ICA by July 21, 2018.

to re-open the GMA Los Angeles office, but Paysafe US never re-opened the GMA Los Angeles

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121. Whether Paysafe US took no action to try to effect any cure of its breaches of the ICA until July 23,2018.

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122. Whether GMA staff members, including Matylda Smolen expressed "utter confusion" on and after July 23,2018 regarding Paysafe US's July 23,2018 announcement of reconstituting GMA

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123. Whether Paysafe US never paid IPA or Maxwell any money as a purported cure of any breach of any ICA non-monetary covenant.

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124. Whether to date, Paysafe US has not paid IPA the balance of the 2016 and 2017 annual bonus installment payments IPA earned prior to termination of the ICA.

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В. **GMA LLC's Contested Facts**

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formed in 2014 under the name "NetBx LLC". Its name was then changed to "Paysafe Services (US) LLC" and then in 2017 (prior to the signing of the "Independent Contractor Agreement" at

Defendant/counter-claimant Global Merchant Advisors LLC (GMA LLC) was

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issue in this lawsuits) changed its name to Global Merchant Advisors LLC. At all times since early

2017, and through the present, defendant has been named Global Merchant Advisors LLC (GMA

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LLC). 2. At all times relevant to this dispute, GMA LLC was managed by its sole member,

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Paysafe Services (US) Corp.

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Typically, a sales entity contracts with a sponsor bank as an independent sales

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oversight from the card brands, like Mastercard and Visa.

organization, or "ISO." Sometimes, however, an entity with no direct relationship with a sponsor bank contracts with an ISO (an entity with a relationship to a sponsor bank) and is referred to as a sub-ISO.

- 16. The selling entity receives a percentage (sometimes called a "split") of the revenue (sometimes called the "residual") created by a retailer's credit card processing activity for the retailer (as a result of consumer purchases). This spit is allocated between the sponsor bank and the ISO, or between the ISO and its sub-ISO.
- 17. The GMA business unit that GMA LLC acquired, though a sale organization in this "high risk" space, did not have a direct relationship with a sponsoring bank. Rather, it contracted as a "sub-ISO" to ISO Priority Payment Systems LLC ("Priority").
- 18. Priority in turn had a direct relationship with a sponsoring bank. Priority is a third party and not within Paysafe Group ownership.
- 19. Thus, the GMA business unit was one step removed from the sponsoring bank, and Priority (not the GMA business unit), had the relationship to the acquiring bank.
- 20. When the GMA business unit submitted merchant applications to Priority, the GMA business unit first underwrote the applications, which were then underwritten again by Priority.
- 21. The GMA business unit had a very favorable split with Priority under which the GMA business unit received 93% of the revenue.
- 22. That favorable split was key to the GMA business unit's financial success, key to its acquisition, and a central reason for entry into the Independent Contractor Agreement at issue in this dispute.
- 23. At the same time the GMA business unit was purchased by GMA LLC, the ultimate parent company of GMA LLC, Paysafe Group, also acquired an entity based in Irvine, California which sells many of the same products and services as the GMA business unit. That sister entity is generally known as Meritus or Paysafe Irvine. For simplicity, we will refer to this entity as "Paysafe/Irvine".
- 24. Like GMA LLC and its newly acquired GMA business unit, Paysafe/Irvine sold payment processing services to high-risk retailers.

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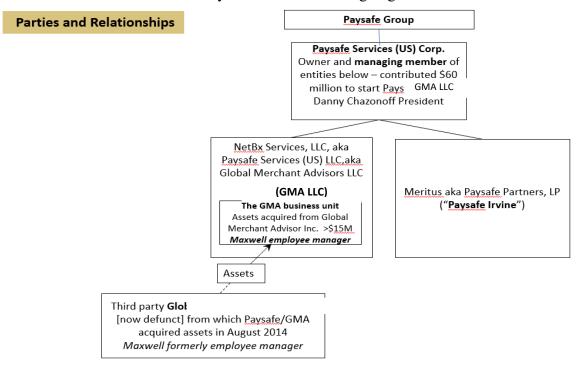
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- 25. Unlike the GMA business unit, Paysafe/Irvine had a direct relationship with a sponsoring bank, called Woodforest Bank.
- 26. However, unlike the GMA business unit, when Paysafe/Irvine underwrote applications to Woodforest, those applications were not subject to a second underwriting by a separate ISO.
- 27. Though they had different ISO structures, GMA LLC and Paysafe/Irvine were, in effect, sister companies within a larger corporate tree, offering the same services to retailers in the same market space.
- 28. However, Paysafe Irvine was much larger, both in terms of revenue and headcount, than GMA LLC and its GMA business unit.
 - 29. This chart accurately summarizes the foregoing:



- 30. These two sister companies shared costs. Most of the GMA business unit's staff (paid for by the corporate parent) worked in Paysafe Irvine's office space on the same floor and behind the same entry doors as Paysafe Irvine employees. This included all of the GMA business unit's underwriting department and customer support staff, as well as its head of risk, Deon McKinney.
 - The balance of the GMA business unit's staff originally worked from a location on 31.

- 32. Throughout, Maxwell often worked from his home in Las Vegas, though he was also provided by GMA LLC, at no cost to Maxwell or IPA, a home in Southern California. At times, Maxwell worked from both the Los Angeles and Irvine locations.
- 33. Accounting, legal, HR, payroll, office space, professional tools and other needs for operation of GMA business unit's were paid for by its corporate owner.
- 34. Between the end of 2014 and into 2016, the GMA business unit's financial performance was good under the Priority relationship and proved to be a lucrative investment for GMA LLC.
- 35. In 2015 and 2016, Maxwell became dissatisfied with his compensation and sought a new arrangement.
- 36. Though the new contract between Maxwell and GMA LLC would take more than a year to complete and execute, from the beginning of the negotiation Maxwell insisted that he no longer be an employee, and that an entity formed by Maxwell (plaintiff and counter-defendant International Payment Advisors ("IPA")) would contract with GMA LLC as an "independent contractor", and Maxwell would continue to provide management services of the GMA business unit to GMA LLC through IPA.
- 37. At various times throughout the year during which the ICA was negotiated, and right up until it was signed, different compensation proposals were floated by the parties for this "independent contractor" arrangement such that Maxwell/IPA would receive various percentages of the GMA business unit's quarterly and yearly EBITDA.
- 38. "EBITDA" stands for "Earnings Before Interest, Taxes, Depreciation, and Amortization" and is a measure of a company's overall financial performance.
- 39. Toward the end of the negotiation, in July 2017, Maxwell took issue with the financial terms, claimed and represented that the parties had set his compensation structure "almost a year ago," and threatened to falsely claim "breach" of the parties' oral agreement by GMA LLC and file a lawsuit

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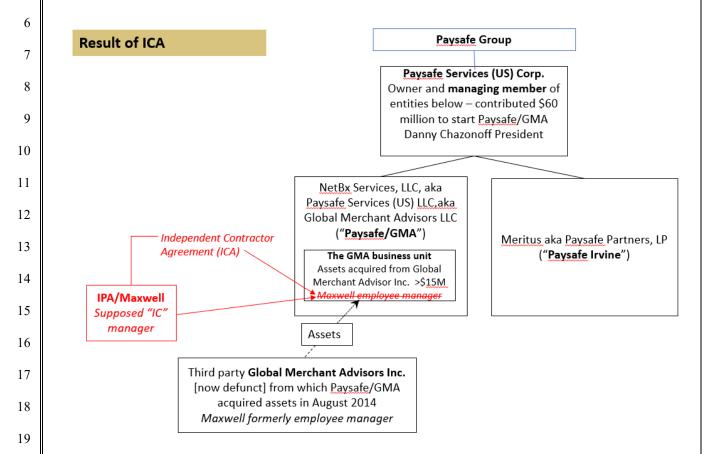
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on his false claims if his new draft proposal (changed from prior drafts) was not signed at once.

- 40. In response, in July 2017 the parties (Maxwell through IPA and GMA LLC under a former name, "Paysafe Services (US) LLC") signed Maxwell's newest version of a contract (the ICA), including its "independent contractor" designation, and was stated to be retroactive to January 1, 2016.
 - 41. The change in structure created by the ICA was as follows:



- 42. Maxwell was IPA's sole employee, sole member, sole owner and sole authorized signatory.
 - 43. IPA's office was in Maxwell's Las Vegas residence.
 - 44. IPA had no assets other than Maxwell.
- 45. Maxwell alone determined when he would receive funds from IPA, and in what amounts.
 - 46. All of IPA's money ultimately went to Maxwell.
- 47. All activities by Maxwell for the GMA business unit were funded by GMA LLC, with no contribution from IPA.

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- 48. Maxwell also used IPA's bank account to pay for non-business expenses, such as cosmetic dentistry, mattresses, gifts and loans to family members, and other purposes not tied to IPA's legitimate business operations.
- 49. Maxwell/IPA's claims that by signing the ICA, GMA LLC gave Maxwell/IPA "complete control over the operation of [the] GMA" busines unit that GMA LLC had acquired in 2014 and had run prior to execution of the ICA, including "complete control over GMA's operations, including management of the administrative ... functions" of the unit, as well as all hiring/firing decisions and the "compensation payable to such staff."
- 50. At no point did IPA or Maxwell have complete control over the GMA business unit's basic administrative, HR, legal or even payroll functions and decisions. All of this was paid for by its corporate owner.
- 51. None of the individuals that worked for the GMA business unit was employed by Maxwell or IPA (with the exception of Maxwell after the ICA became effective, at which point Maxwell was IPA's only employee and then provided service for the GMA business unit through that contract).
- 52. Maxwell/IPA did not have complete control over compensation or expenses for the staff of the GMA business unit, including Maxwell's own expenses which he was required to obtain approval for from the Paysafe Group.
- 53. And far from being in complete control of the GMA business unit, Maxwell/IPA had no meaningful understanding of the structure of what he was managing, its ownership, or its relationship to affiliated entities.
- 54. Maxwell/IPA did not have complete control over the strategic decisions for the GMA business unit.
- 55. Maxwell/IPA did not have authority to contract to enter into an ISO relationship for the GMA business unit, which is the single most important relationship for the GMA business unit.
- 56. Without an ISO relationship providing access to a sponsor bank, the GMA business unit could not operate.
 - 57. Maxwell/IPA did not have authority to sign a non-disclosure agreement that was

being requested by a potential GMA business unit banking partner as a prerequisite to begin discussions about a potential relationship.

- 58. Members of the GMA business unit sales team knew that Maxwell reported to, and was subordinate to, others within the Paysafe Group.
- 59. The ICA between GMA LLC and IPA provided that Maxwell/IPA's level of control over the GMA business unit was limited to what was "consistent with past practice."
- 60. "Past practice" as used in that provision of the ICA is a reference to Maxwell's authority prior to January 1, 2016, when Maxwell was an employee-manager governed by his GMA LLC employment contract.
- 61. As Maxwell testified in this regard: "Q. Is it your understanding that the reference to 'consistent with past practices -- consistent with past practice' is a referral to the period prior to January 1, 2016, before the effective date of the independent contractor agreement? A: Yes. Q. Okay. And what we're referring to there is the way that the GMA business unit was run prior to January 1, 2016; correct? A: Correct."
- 62. Under the ICA and its "consistent with past practice" limitation, Maxwell/IPA did not handle "the financial aspect of the business, meaning bookkeeping, taxes, the balancing of book ... legal requirements" of the GMA business.
- 63. Under the ICA and its "consistent with past practice" limitation, Maxwell/IPA could not raise GMA business unit staff salary as Maxwell/IPA desired without permission from GMA LLC, including Danny Chazonoff.
- 64. Under the ICA and its "consistent with past practice" limitation, Maxwell/IPA's expenses were reimbursable under the ICA only if consistent with past practice when Maxwell was an employee.
- 65. Under the ICA and its "consistent with past practice" limitation, Maxwell/IPA could not enter into contracts on behalf of the GMA business unit.
- 66. The ICA gave GMA LLC the ability to intervene in Maxwell/IPA's management of the GMA business unit if the business unit was no longer operating "consistent with past practice."
 - 67. In the period after the January 1, 2016 effective date of the ICA, when something

The loss had a profound and unexpected negative impact on the GMA business unit,

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its merchants as a result of the audit and retained all of its banking relationships, including

Paysafe/Irvine's relationship with Woodforest National Bank.

GMA LLC suggested that the GMA business unit utilize the Paysafe/Irvine

In contrast to the GMA business unit, Paysafe/Irvine had lost only a small fraction of

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During this time, Maxwell/IPA misled the GMA business unit team that he managed

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another LLC he had formed, and set up his European summer vacation to follow the Rolling Stones tour across six countries.

At this time, the GMA business unit was not acting within its "ordinary course of

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business consistent with past practice."

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California to work out the details of a plan. 112. During this meeting, Maxwell conceded that he had not yet spoken with a new bank, and that even obtaining a new banking relationship - if he could do so - would take many months to achieve.

business unit (including Danny Chazonoff, Ben Dalfen, Joe Daly and Marc Maxwell) met in Irvine,

On May 29, 2018, the principals of Paysafe Group, Paysafe Irvine, and the GMA

- 113. At the May 29, 2018 meeting it was determined that the GMA business unit would be moved to be integrated with Paysafe/Irvine staff and work along-side (rather than merely adjacent to) Paysafe/Irvine staff and learn the Woodforest Bank relationship and opportunity, while the search for a new banking opportunity for the GMA business unit to replace the one it lost through its loss of the Priority relationship would continue.
- 114. Per Maxwell/IPA's request, the plan remained to continue to look for a new and exclusive banking partner for the GMA business unit.
- 115. At no time did Maxwell/IPA claim, in the May 29 meeting or at any time prior to his June 22, demand letter, that this meeting or the consensus reached at this meeting, somehow "breached" the ICA, or claim that he had "absolute control" of the GMA business unit such that he would veto any plan to combine the staffs.
- 116. The decision to execute on this plan was a consensus decision and mutual, and therefore could not have violated the ICA, regardless of the parties' respective levels of control.
- 117. Further, because the GMA business unit was not acting within its "ordinary course of business consistent with past practice," GMA LLC was authorized to act unilaterally had it been required to, to seek to salvage its GMA business unit.
- 118. At the May 29, 2018 meeting in Irvine, Maxwell requested an individual employment agreement.
- 119. Through early June 2018, Maxwell/IPA actively participated in the combination and stated that they were "on the same page" with GMA LLC concerning it.
- 120. Further after the May 29 meeting, and for weeks thereafter, Maxwell/IPA continued to operate under the ICA and to be paid under the ICA.

- 121. The combination of GMA business unit staff with Paysafe Irvine staff resulted in a significantly improved performance for the GMA business unit sales team, with 75 applications generated during the six-week period GMA LLC combined the business units in June/July.
- 122. Maxwell/IPA knew that their compensation under the ICA would be greatly reduced given what had transpired with the GMA business unit as a result of the Mastercard audit and Priority's refusal to accept new business from the GMA business during the preceding months, and Maxwell/IPA repeatedly inquired about the details of a new proposed employment agreement.
- 123. On June 21, 2018, Maxwell was sent an executive offer letter proposing new terms for his proposed role as an executive within the Paysafe Group.
- 124. The proposed employment agreement would net to Maxwell nearly the same dollars as would be received under the ICA that year, plus entitle him to participate in the executive stock program.
- 125. Maxwell was not required to accept or reject this opening proposal, and it was not offered on a take-it-or-leave it basis.
- 126. Maxwell could have countered with an offer of his own but did not, nor did he otherwise discuss it.
- 127. On the evening of Friday, June 22, 2018 (the day after he received the draft employment agreement), Maxwell/IPA had an attorney send a letter to Danny Chazonoff in Montreal, Canada declaring for the first time that GMA LLC had exceeded its authority to act under the ICA and was therefore in material breach.
- 128. Maxwell/IPA's June 22 demand letter also claimed for the first time that GMA LLC materially breached the ICA by sending a draft employment agreement for Maxwell's consideration.
- 129. Shortly prior to sending his June 22 demand letter, Maxwell announced that he had decided to book a personal European vacation to follow the Rolling Stones as they toured across the continent and that he would be leaving within days.
 - 130. Maxwell then travelled to six countries, even extending his vacation.
- 131. Following Maxwell/IPA's letter purporting to terminate the ICA, GMA LLC sent Maxwell/IPA a letter on July 11, 2018 rejecting the assertion that it was in breach of the ICA and

Maxwell/IPA thereafter failed or refused to respond to his staff's requests for

Maxwell/IPA did not return to work on July 23, 2018 or thereafter to evaluate the

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direction.

sufficiency of the cure and had no conversation with anyone to evaluate the cure steps.

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142. The ICA provided that Maxwell/IPA's compensation would be calculated on a quarterly and annual basis based on the EBITDA of the GMA business unit.

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143. GMA LLC continued to pay Maxwell/IPA quarterly bonuses and retainer fees throughout this entire period and up until August 2018, and Maxwell/IPA accepted all payments made by GMA LLC through August 2018.

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Between 2016 and mid-2018, Maxwell/IPA were paid more than \$9 million in compensation under the ICA for this 2 ½ year period of time.

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145. The ICA also contained a one-way "liquidated damage" clause whereby Maxwell/IPA could recover the same sum for breach - large or small - defined as "Good Reason" by the ICA.

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146. The parties did not negotiate and discuss a reasonable projection of actual damages under the various scenarios contemplated by the liquidated damages provision.

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147. Such "Good Reason" breaches included, among other things, any underpayment of the "Consultant Fee," even by \$1.00, an office relocation beyond 50 miles, or a failure to pay for the gardening for the Los Angeles home GMA LLC provided Maxwell.

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148. When Maxwell/IPA first claimed a breach of the ICA by GMA LLC, Maxwell/IPA claimed this one-size-fits-all liquidated damages provision required a payment of \$13,691,833.56 (plus interest).

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149. Maxwell/IPA's designated expert testified that a more than \$13 million recovery for some "Good Reason" breaches would not be a reasonable estimate of damages in his opinion.

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150. Maxwell/IPA's designated expert Irwin Nachimson testified to numerous ambiguities within the language of the liquidated damage provision of the ICA that would need to be resolved before the size of the liquidated damage recovery could be calculated for a given time period.

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151. Maxwell/IPA's designated expert Irwin Nachimson looked at the wrong balance sheets to determine that IPA was adequately capitalized.

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152. Maxwell/IPA's designated expert Irwin Nachimson testified to his belief that IPA was managed by "GMA".

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- 153. Maxwell/IPA's designated expert Irwin Nachimson testified to his belief that IPA and the GMA business unit were "one and the same."
- 154. Maxwell/IPA's designated expert Irwin Nachimson's method for calculation of the liquidated damage recovery under the ICA, and resultant sum for a liquidated damage recovery, changed between his various expert reports, as he identified new ways to interpret the language of the ICA.
- 155. Maxwell/IPA's designated expert Irwin Nachimson raised issues for this first time in his rebuttal report that were not disclosed in his original report, and that do not rebut issues or opinions in Paysafe's expert report, including the opinion that IPA was adequately capitalized.
- 156. Maxwell/IPA's designated expert Patrick Moran testified there are a number of topics in his report that are not the subject of his expert opinions, including (a) "background facts" in Moran's expert report, (b) whether "Paysafe's purported reason for eliminating GMA being account closures was pre-textual," (c) whether GMA LLC materially breached the ICA, (d) whether Maxwell did a good job at managing the GMA Business Unit after January 2018, (e) whether a liquidated damage clause that is not a reasonable projection of future damages is invalid as a matter of law, and (f) Maxwell's ability to mitigate IPA's alleged damages.
- 157. Maxwell/IPA's designated expert Patrick Moran raised issues for this first time in his rebuttal report that were not disclosed in his original report, and that do not rebut issues or opinions in GMA LLC's expert's report, including the opinion that "I would expect industry participants, including the parties to this agreement, to understand the 'ordinary course of business' to mean operation by GMA in the payments industry by selling and managing Merchant accounts. That is how Mr. Maxwell understood that provision."
- 158. Maxwell/IPA's designated expert Patrick Moran opined on matters for which he admitted he has no factual basis, including the opinion that compliance audits were "a common occurrence, and part of the ordinary course of business."
- 159. Maxwell/IPA's designated expert Patrick Moran opined on matters for which he admitted he has no factual basis, including the opinion that "Paysafe's decision to absorb GMA and thus eliminate the market perception of GMA's separateness and eliminate GMA as a unique option

- 160. Maxwell/IPA's designated expert Patrick Moran opined on matters for which he admitted he has no factual basis, including the opinion that "Paysafe assumed control of GMA because Paysafe wished to use GMA's staff and reputation to increase Paysafe's presence in the high-risk Nutra segment while at the same time eliminating the need to pay IPA."
- 161. Maxwell/IPA's designated expert Patrick Moran opined on matters for which he admitted he has no factual basis, including the opinion that Paysafe slowed down discussions with Synovus Bank.
- 162. Maxwell/IPA's designated expert Patrick Moran opined on matters for which he admitted he has no factual basis, including the opinion that "once the market became aware that Paysafe had absorbed GMA, the merchants' previous perception and take-away regarding GMA's individualized and independent status was lost and would be very difficult to reestablish."

V. STATEMENT OF CONTESTED ISSUES OF LAW

Set forth below are each party's statement of contested issues of law, by topic. The headings below are for organizational purposes only, and the parties stipulate that the headings shall not be interpreted to mean that the issues appearing below a given heading apply only to the particular claim or issue specified in the heading. The following is not intended to set forth every possible legal issue that a trial of this action may entail, including issues to be raised in separate motions in limine, but is intended to provide an overview of significant issues to be resolved in this action.

A. <u>IPA/Maxwell's Claims for Breach of Contract and/Breach of the Implied</u> <u>Covenant of Good Faith and Fair Dealing</u>

IPA/Maxwell's Statement of Issues Of Law

- 1. Whether (as Paysafe US contends) each ICA negative covenant gives Paysafe US an implied inverse right to do anything not barred by that negative covenant.
- 2. Whether (as IPA contends) absent express contractual language, separate covenants in a contract do not operate as a constraint on or exception to each other.
- 3. The meaning and scope of the "complete control," "ordinary course of business," and the "reduction of revenue" covenants.

Whether ratification is possible in a case involving a contract provision requiring all

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affirmative defense.

- modifications to be in writing and stating that waiver of one breach does not waive any succeeding
- Whether a failure to return a small electronic payment whose purpose is unidentified
- Whether a breach that goes to the essence of an agreement or destroys trust between
 - Whether IPA properly terminated the ICA, and when the ICA was terminated.
 - Whether IPA owed any duties to Paysafe US after termination of the ICA.
- Whether Maxwell/IPA agreed to the combination of the GMA business unit with Paysafe/Irvine in June 2018, such that there could be no breach by GMA LLC under the ICA.
- If Maxwell/IPA had complete control of the GMA business unit as they claim, whether the combination of the GMA business unit owned by GMA LLC with Paysafe/Irvine in
- Whether Maxwell/IPA ratified a plan to combine the staff of the GMA business unit with that of Paysafe/Irvine by participating in the plan for weeks, promoting it for weeks, stating they were on the "same page," and continuing to work under the ICA and accept payments under the ICA for weeks, such that they could not later claim the combination breached the ICA and thus cannot recover on that claim.
- 4. Whether Maxwell/IPA are estopped to claim breach of the ICA by ratifying a plan to combine the staff of the GMA business unit with that of Paysafe/Irvine, by having participated in the plan for weeks, promoted it for weeks, stated they were on the "same page," and continued to work under the ICA and accept payments under the ICA for weeks, such that they could not later claim the combination breached the ICA and thus cannot recover on that claim.
- 5. Apart from consent by Maxwell/IPA, ratification or estoppel, whether the ICA permitted GMA LLC to intervene in the management of the GMA business unit in late May 2018.
 - 6. Whether the GMA business unit's loss of the Priority relationship caused it to no

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longer be operating in its ordinary course of business consistent with past practice such that the ICA permitted GMA LLC to act unilaterally concerning its GMA business unit.

- 7. Whether a general failure by the GMA business unit to write business to its only remaining option – Woodforest Bank through Paysafe/Irvine's relationship – placed the GMA business unit outside its ordinary course of business consistent with past practice such that the ICA permitted GMA LLC could act unilaterally concerning its GMA business unit.
- 8. Whether the GMA business unit's loss of 70-80% of its merchant accounts placed the GMA business unit outside its ordinary course of business consistent with past practice such that the ICA permitted GMA LLC to act unilaterally concerning its GMA business unit.
- 9. Whether the GMA business unit's plummeting financials performance from February to May 2018, including to a negative net revenue for May 2018, placed the GMA business unit outside of its ordinary course of business consistent with past practice such that the ICA permitted GMA LLC to act unilaterally concerning its GMA business unit.
- 10. Whether the result of the Mastercard Audit constituted an event outside the GMA business unit's ordinary course of business consistent with past practice such that the ICA permitted GMA LLC to act unilaterally concerning its GMA business unit.
- 11. The legal meaning of the phrase "ordinary course of business consistent with past practice" and its usage in the ICA, and whether there was a meeting of minds on the meaning of this ICA term.
- 12. The legal meaning of the phrase "Independent Contract shall manage, and have complete control over the operation of, the business unit of the Company [GMA LLC] referred to as 'GMA' consistent with the Company's delegated authority matrix ('Services')" and its usage in the ICA, and whether there was a meeting of minds on the meaning of this ICA term.
- 13. The legal meaning of the phrase "The authority vested in the Independent Contractor shall include ... mutually agreeing with the Company on the budget for all aspects of the operation of the GMA business unit" and its usage in the ICA, and whether there was a meeting of minds on the meaning of this ICA term.
 - The legal meaning of the phrase "The Company further agrees that it will not take 14.

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any action with respect to the operation of the GMA business unit that could reasonably be expected to have the effect of decreasing the gross revenue" and its usage in the ICA, and whether there was a meeting of minds on the meaning of this ICA term.

- 15. Whether the ICA can be orally amended, such that it could be breached by the failure to provide an employment agreement to Mr. Maxwell's liking.
- 16. Whether the ICA orally was amended in May 2018 to require GMA LLC to provide Mr. Maxwell an employment agreement to his liking.
- 17. Whether any oral promise to require GMA LLC to provide Mr. Maxwell an employment agreement to his liking, was sufficiently definite so as to create an enforceable contract.
- 18. Whether GMA LLC materially breached the terms of the ICA, including a failure to timely cure any prior breach pursuant to the terms of the ICA of which Maxwell/IPA complained.
- 19. If GMA LLC did materially breach the terms of the ICA and also did not thereafter cure such breach pursuant to the terms of the ICA, whether Maxwell/IPA breached the covenant of good faith and fair dealing in its interaction with GMA LLC concerning GMA LLC's efforts to cure any such breach such that Maxwell/IPA cannot recover under the ICA.
- 20. If GMA LLC did materially breach the terms of the ICA and also did not thereafter cure such breach pursuant to the terms of the ICA, whether Maxwell/IPA engaged in unclean hands in their interactions with GMA LLC after such breach such that ICA/Maxwell cannot recover under the ICA.
- 21. Whether GMA LLC timely cured any breach of the ICA per the cure terms of the ICA.
- 22. If GMA LLC did not breach the ICA, or breached the ICA but then cured such breach, whether Maxwell/IPA then breached the ICA by failing to return to work on July 23, 2018 or thereafter, such that ICA/Maxwell cannot recover under the ICA.
- 23. Whether Maxwell/IPA ratified GMA LLC's efforts to cure of any breach by Maxwell/IPA continuing to accept payment under the ICA for weeks thereafter without a claim of breach.
 - 24. Whether Maxwell/IPA are estopped to claim GMA LLC did not cure any breach of

25. Whether Maxwell/IPA engaged in anticipatory breach of the ICA before expiration of the cure period when they repeatedly declared that the ICA was terminated, and then failed to perform under the contract, such that Maxwell/IPA cannot recover under the ICA.

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26. Whether Maxwell/IPA were actually damaged by any alleged breach of the ICA.

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27. Whether evidence of the reason for GMA LLC's supposed breach of the ICA is admissible on Maxwell/IPA's breach of contract claims.

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28. Whether Maxwell/IPA can recover sums allegedly due for prior work efforts where Maxwell/IPA failed to provide notice of such claim as required by the ICA.

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29. Whether Maxwell/IPA can recover sums scheduled for payment in the future if Maxwell/IPA materially breached the ICA before those payments were scheduled for payment.

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30. Whether Maxwell/IPA can recover sums scheduled for payment in the future if Maxwell/IPA engaged in unclean hands concerning the ICA before those payments were scheduled for payment.

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31. Whether a party who seeks to recover damages on a supposed breach of contract claim, but fails to provide a computation of such damages in its Rule 26 disclosure, is barred from seeking or recovering such damage.

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32. Whether the liquidated damage provision of the ICA is an invalid penalty or otherwise unenforceable.

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33. Whether the liquidated damage provision of the ICA, which sets forth a single penalty amount for any "Good Reason" breach of the ICA (regardless of the amount or even magnitude of damage), is an unlawful penalty because it is not a reasonable effort to approximate actual damage.

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34. Whether the liquidated damage provision of the ICA, to the extent it excludes from its calculation the GMA business unit's performance most proximate to the claimed breach, is unlawful because it is not a reasonable effort to approximate actual damage.

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35. Which annual period is properly used in calculating IPA's liquidated damages under the ICA, and whether there was a meeting of the minds concerning this.

- 36. Which quarterly period is properly used in calculating liquidated damages under the ICA, and whether there was a meeting of the minds concerning this.
- 37. The manner in which the bonus tiers in Exhibit A to the ICA should be applied in calculating bonuses, and whether there was a meeting of the minds concerning this.
- 38. Whether there was a meeting of the minds concerning the terms of the liquidated damage provision.
- 39. Whether the liquidated damage provision of the ICA is impermissibly vague as to how damages would be calculated under the provision such that it is not an enforceable contract provision.
- 40. Whether the liquidated damage provision is otherwise impermissibly vague such that it cannot be enforced
- 41. Whether calculation of damages under the liquidated damage provision is sufficiently definite such that interest could be recovered on such liquidated damages.
- 42. Whether a party seeking to invalid a liquidated damage provision must possess "market power."
- 43. Whether a party that seeks the benefit of a liquidated damage provision, but fails to plead facts establishing that the liquidated damage provision was valid at the time it was entered, can recover liquidated damage.
- 44. Whether Maxwell/IPA's failure to provide a computation of damages under Rule 26 bars assertion at trial of their affirmative claims that include damages as a required element.

B. GMA LLC's Claims for Breach Of Contract And Breach Of The Implied Covenant Of Good Faith And Fair Dealing

GMA LLC's Statement of Issues Of Law

- 1. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, by failing to discharge their duties as manager of the GMA business unit.
- 2. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, by their response (or lack thereof) to the fallout from the Mastercard Audit or loss of the Priority relationship.

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- 3. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, by soliciting an employment agreement with GMA LLC and then claiming the provision of a draft of same was a breach of the ICA.
- 4. Whether Maxwell/IPA breached the covenant of good faith and fair dealing by first participating and cooperating in the June 2018 combination with Paysafe/Irvine for weeks, and then weeks later stating that the combination was not authorized by Maxwell/IPA and therefore was a supposed "breach" of the ICA by GMA LLC.
- 5. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, by unilaterally terminating the contract and then refusing to work, prior to expiry of the cure period.
- 6. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, or the express terms of the ICA, when they failed to appear for work at the end of the cure period, including while continuing to receive and accept monthly retainer payments under the ICA.
- 7. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, by refusing to perform work under the ICA after sending their June 22 demand letter, and instead travelling to Europe to follow the Rolling Stones tour, including while continuing to receive and accept monthly retainer payments under the ICA.
- 8. Whether Maxwell/IPA breached the ICA, including the covenant of good faith and fair dealing, or the express terms of the ICA, when they failed to appear for work at the end of the cure period, including while continuing to receive and accept monthly retainer payments under the ICA.

IPA/Maxwell's Statement of Issues Of Law

- 9. Whether Paysafe US's breach of contract and implied covenant of good faith and fair dealing arguments fail as a matter of law because they are contrary to the express terms of the ICA regarding, among other things, IPA's discretion in managing the GMA business unit.
- 10. Whether Paysafe US's breach of contract and implied covenant of good faith and fair dealing arguments fail as a matter of law because Paysafe US waived any such arguments by failing

Whether ratification is possible in a case involving a contract provision requiring all

Whether a failure to return a small electronic payment whose purpose is unidentified

modifications to be in writing and stating that waiver of one breach does not waive any succeeding

PRETRIAL ORDER

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breaches.

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- 10. Whether calculation of damages under the liquidated damage provision is sufficiently definite such that interest could be recovered on such liquidated damages.
- 11. Whether a party seeking to invalidate a liquidated damage provision must possess "market power."
- 12. Whether a party that seeks the benefit of a liquidated damage provision, but fails to plead facts establishing that the liquidated damage provision was valid at the time it was entered, can recover liquidated damage.

IPA/Maxwell's Statement of Issues Of Law

- 1. Whether Paysafe US waived its Declaratory Relief claim re Liquidated Damages by failing to disclose in its pleading or relevant Interrogatory Response the facts it now relies upon in support of this claim.
- 2. Whether Paysafe US has waived its opportunity to prove IPA had market power in a relevant market at the time when the parties executed the ICA in July 2017 by failing to allege or disclose in its pleading, relevant interrogatory response, or expert opinions any facts that would support such a finding.
- 3. Whether Paysafe US has waived its opportunity to prove that the ICA's liquidated damages clause was unreasonable under the circumstances existing at the time the contract was executed by failing to allege or disclose in its pleading, relevant interrogatory response, or expert opinion any facts that would support such a finding.
- 4. Whether evidence and grounds omitted from Paysafe US's pleading and relevant interrogatory response regarding its Declaratory Relief claim re Liquidated Damages are admissible at trial.
- 5. Whether the ICA's liquidated damages clause was unreasonable under the circumstances existing at the time the contract was made.
- 6. Whether the payout under the ICA's liquidated damages clause bears no reasonable relationship to the range of possible damages that could be anticipated at the time of contracting.
 - 7. Whether, absent a liquidated damages clause, damages for breach of contract in a

1	case involving	g an early termination clause are the profits the terminating party would have earned
2	during the rer	naining term of the contract.
3	8.	Whether, in order to invalidate the ICA's liquidated damages clause, Paysafe US is
4	required to pr	ove IPA coerced Paysafe US into agreeing to the ICA's liquidated damages clause by
5	using market	power it possessed in a relevant market at the time when the parties entered into the
6	ICA.	
7	9.	Whether IPA had market power in a relevant market at the time when the parties
8	executed the	ICA in July 2017.
9	D.	GMA LLC's Claim For Breach Of Fiduciary Duty
0		GMA LLC's Statement Of Issues Of Law
1	1.	Whether IPA or Maxwell owed GMA LLC a fiduciary duty.
12	2.	The type and scope of any fiduciary duty or duties owed by IPA or Maxwell to GMA
13	LLC.	
14	3.	Whether IPA or Maxwell breached a fiduciary duty owed to GMA LLC.
15		IPA/Maxwell's Statement of Additional Issues
16	1.	Whether Paysafe US has waived a breach of fiduciary duty claim based on IPA and
17	Maxwell's all	eged manufacturing of breaches of the ICA by not citing any facts supporting this
8	theory in its r	elevant interrogatory response.
19	2.	Whether Paysafe US can prove its breach of fiduciary duty claim based on
20	Maxwell's all	eged breach of the duty of loyalty given the absence of evidence supporting Paysafe
21	US's allegation	on that Maxwell declined to find a new bank because he had an agreement with Priority
22	Bank that pro	vided him with lucrative personal benefits.
23	3.	Whether IPA or Maxwell owed Paysafe US a fiduciary duty.
24	4.	The type and scope of any fiduciary duty or duties owed by IPA or Maxwell to
25	Paysafe US.	
26	Е.	Affirmative Defenses
27		GMA LLC's Statement of Issues Of Law
28	1	Whether a breach by Maxwell/IPA of the ICA's express provisions or its covenant of

- 2. Whether Maxwell/IPA engaged in unclean hands by their premature claims that the ICA was terminated before the cure period had elapsed, including while they continuing to receive and accept monthly retainer payments under the ICA.
- 3. Whether Maxwell/IPA engaged in unclean hands such that they cannot recover under the ICA for any supposed "breach" by GMA LLC, by Maxwell/IPA's refusal to perform work under the ICA after sending their June 22 demand letter, and instead travel to Europe to follow the Rolling Stones tour, including while continuing to receive and accept monthly retainer payments under the ICA.
- 4. Whether Maxwell/IPA engaged in unclean hands by their refusals to interact concerning the cure, including while continuing to receive and accept monthly retainer payments under the ICA.
- 5. Whether Maxwell/IPA engaged in unclean hands by their failure to appear for work at the end of the cure period, including while continuing to receive and accept monthly retainer payments under the ICA.
- 6. Whether Maxwell/IPA are estopped from claiming a "breach" by GMA LLC of the ICA in early June 2018 because Maxwell/IPA signaled that agreed to the changes through their actions and writings in June 2018.
 - 7. Whether GMA LLC's obligations to Maxwell/IPA, if any, been satisfied or excused.
- 8. Whether any breach of the ICA claimed by Maxwell/IPA was timely cured by GMA LLC.
 - 9. Whether Maxwell/IPA failed to mitigate damages.
- 10. Whether GMA LLC was not the proximate cause of the alleged damages, if any, sustained by Maxwell/IPA.
- 11. Whether Maxwell/IPA are barred from recovery because they failed to satisfy a condition precent and/or a condition subsequent.
- 12. Whether, at all relevant times, GMA LLC performed or discharged in good faith each and every obligation, if any, owed to GMA LLC.

- Which state's laws apply to the alter ego issue raised by Paysafe US?
- 2. Whether Paysafe US has alleged or can offer at trial facts necessary to support an alter ego finding (e.g., that an alter ego finding is necessary to prevent fraud) given Paysafe US's admission that it is not seeking to recover any damages?

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1	3.	Whether an alter ego finding has any relevance to this dispute, given Paysafe US's
2	admission th	at it is not seeking to recover any damages and is now basing its liquidated damages
3	argument on	the premise that IPA (not Maxwell) was an employee of Paysafe US.
4	G.	Expert Issues
5		GMA LLC's Statement of Issues Of Law
6	1.	Whether the "opinions" offered by Maxwell/IPA's experts are permissible and
7	admissible, o	or should be excluded under the standards set forth in <i>Daubert</i> and similar decisions?
8	2.	Whether Maxwell/IPA's experts can testify about purported facts that are not the
9	subject of their expert opinions.	
10	4.	Whether Maxwell/IPA's experts can testify about matters they admitted in deposition
11	were not the subject of their expert opinions.	
12	5.	Whether Maxwell/IPA's experts can testify to opinions first raised in their rebuttal
13	reports.	
14	6.	Whether Maxwell/IPA's experts can testify to matters for which they have no factual
15	basis.	
16		IPA/Maxwell's Statement of Additional Issues
17	1.	Whether the "opinions" offered by Paysafe US's expert are permissible and
18	admissible, or should be excluded under the standards set forth in <i>Daubert</i> and similar decisions?	
19	2.	Whether Paysafe US's expert testify as to opinions that are based on the wrong legal
20	standard.	
21	3.	Whether Paysafe US's expert can testify about purported facts that are not the subject
22	of his expert	opinions?
23	4.	Whether Paysafe US's expert can testify about matters he admitted in deposition
24	were not the	subject of his expert opinions?
25	5.	Whether Paysafe US's expert can provide opinions regarding contract interpretation
26	issues?	
27	6.	Whether Paysafe US's expert can testify about matters for which he has no factual
28	basis?	

VI. OTHER MATERIAL ISSUES OF LAW

IPA/Maxwell's Statement of Issues Of Law

- 1. Whether Paysafe US's disclaimer of compensatory damages on its affirmative claims bars Paysafe US from recovering punitive damages.
- 2. Whether Paysafe US's failure to provide a computation of any damages in its Rule 26 Initial Disclosure and damages expert report precludes Paysafe US from arguing to the jury or court at trial that it has suffered any damages based on its affirmative claims or affirmative defenses.

GMA LLC's Statement of Issues Of Law

- 1. The bifurcation of legal issues to be determined by the Court from the issue to be determined by the jury, and when such legal issues for the Court's determination, including the validity of the liquidated damage provision, will be determined by the Court.
- 2. Whether Maxwell/IPA's failure to provide a computation of damages under Rule 26 bars assertion at trial of their claims and affirmative defenses that include damages as a required element.

VII. TRIAL EXHIBITS

- 1. The following exhibits are stipulated into evidence in this case and may be so marked by the clerk:
 - None.
- 2. As to the following exhibits, the party against whom the same will be offered objects to their admission on the grounds stated within the relevant Appendices referred to below. The parties also reserve the right to supplement and amend their objections, including for documents for which no objection is currently listed, throughout the pretrial meet and confer process and at trial, in response to motions in limine, Daubert motions, Court rulings, and the context within which the evidence is presented.

Further, the parties objections depend in part on how the other side may attempt to use the documents at trial, the purpose for which they are offered, and rulings that the Court will make on anticipated motions in limine. By way of example only, many of the exhibits consist of email chains authored by individuals who are not employees of the opposing party and contain hearsay

1	within hearsay, as well as numerous types of otherwise objectionable material, and it is sometimes
2	impossible from each party's designations to discern what portions of those email chains it actually
3	intends to attempt to use at trial, and in what manner. Many of these documents were also produced
4	as confidential under the protective order in this case, and the parties will need to work with one
5	another and the Court as to how to handle confidential designations at trial. This is a preliminary list
6	of objections, and the parties reserves their right to amend this list and to object as appropriate at
7	trial in the context of evidence ultimately presented.
8	a. <u>IPA/Maxwell's Exhibits and Objections to Them.</u>
9	See Appendix A attached hereto.
10	b. GMA LLC's Exhibits and Objections to Them.
11	(See Appendix B attached hereto.)
12	3. Electronic evidence.
13	The parties intend to present evidence at trial in electronic format to jurors for
14	purposes of jury deliberation.
15	4. Depositions:
16	a. IPA/Maxwell will offer the following deposition excerpts:
17	(See Appendix C attached hereto.)
18	b. GMA LLC will offer the following deposition excerpts:
19	(See Appendix D attached hereto.)
20	c. Objections to depositions:
21	The parties reserve the right to supplement and amend their objections, including for
22	designations for which no objection is currently listed, throughout the pretrial meet and confer
23	process and at trial, in response to motions in limine, Daubert motions, Court rulings, and the
24	context within which the evidence is presented.
25	Further, the parties objections depend in part on how the other side may attempt to use the
26	designations at trial, the purpose for which they are offered, and rulings that the Court will make on
27	anticipated motions in limine. By way of example only, many of the designations contain hearsay
28	within hearsay, as well as numerous types of otherwise objectionable material, and it is sometimes

1	impossible from the other side's designations to discern what portions of those designations they	
2	actually intend to attempt to use at trial, and in what manner. The parties will also need to work	
3	with one another and the Court as to how to handle confidential designations at trial. The parties	
4	reserve their rights to amend their preliminary objections and to object at trial as appropriate in the	
5	context of evidence ultimately presented.	
6	i. GMA LLC objects to IPA/Maxwell's deposition excerpts as follows:	
7	(See Appendix E attached hereto.)	
8	ii. IPA/Maxwell objects to GMA LLC's deposition excerpts as follows:	
9	(See Appendix F attached hereto.)	
10	VIII. <u>WITNESS LISTS</u>	
11	These designations are preliminary and conditional. Any designation or agreement to	
12	introduction of a witness depends on, among other things, evidentiary rulings by the Court,	
13	including on motions in limine, (the purpose for which a witnesses' testimony is sought to be	
14	admitted, and the offering party. At this time, the parties reserve the right to call each of an	
15	opposing party's witnesses. The parties also reserve the right to call additional witnesses for	
16	purposes of impeachment or rebuttal at trial. The parties further reserve the right to call any witness	
17	either live or by deposition, identified on the opposing party's witness list. Finally, the parties	
18	reserve the right to narrow or amend the witness lists to account for court	
19	rulings, further proceedings, further stipulations, or further meeting and conferring. Subject to the	
20	foregoing, the following witnesses may be called by the parties at trial:	
21	A. Names and addresses of IPA/Maxwell's witnesses.	
22	1. Marc Maxwell	
23	c/o Glaser Weil Fink Howard Avchen & Shapiro LLP	

- 10250 Constellation Blvd., 19th Floor Los Angles, CA 90067
- Danny Chazonoff c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 2. Los Angeles, CA 90067
- 3. Joe Daly

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1 2		c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
3 4	4.	Ben Dalfen c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
5678	5.	Nick Walker c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
9	6.	Jordan Hamburger 1901 Avenue of the Stars, Suite 1600 Los Angeles, CA 90067
11 12 13	7.	Shaun Lavelle c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
14 15 16	8.	Eric McLean c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
17 18	9.	Kelby Berg 160 N. A Street Tustin, CA 92780
19 20	10.	Todd Linden 832-377-2230 Address unknown
21 22	11.	Trey Smith 11578 Wake Circle Cypress, CA 90630-5545
232425	12.	Tony Runestad 6161 W. 74 th Street Los Angeles, CA 90045
26 27 28	13.	Tina Makarem 3900 Joaquin Avenue Las Vegas, NV 89102-5911
20	1	

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1 2	14.	Deon McKinney 22271 Parkwood Street Lake Forest, CA 92630-2341
3	15.	Melissa Pauleat 514-758-5852
4		Address unknown
5	16.	Alison Simonton c/o Greenberg Traurig, LLP
6 7		1840 Century Park East, Suite 1900 Los Angeles, CA 90067
8	17.	Afshin Yazdian c/o Greenberg Traurig, LLP
10		1840 Century Park East, Suite 1900 Los Angeles, CA 90067
11	18.	Chad Anselmo
12		4226 Hidden Canyon Ct. Austin, TX 78746
13 14	19.	David Moran, Esq. Manatt Phelps
15		2049 Century Park East, Suite 1700 Los Angeles, CA 90067
16 17	20.	Matylda Smolen 10601 Washington Blvd., Apt. 728
18		Culver City, CA 90232-3488
19	21.	Dave Landis Contact information unknown
20	22.	Brian McArthur-Muscroft
21		c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900
22		Los Angeles, CA 90067
23	23.	Fraser Cruickshank 706-649-5548 or 706-329-9477
24		fcruickshank@synovus.com
2526	24.	Carolyn Hayes c/o Greenberg Traurig, LLP
27		1840 Century Park East, Suite 1900 Los Angeles, CA 90067
28		200 mgoles, 011 7000 i

1 2	25.	Irina Arakelova 1176 Wellesley Avenue, #203 Los Angeles, CA 90049
3	26.	Irwin Nachimson c/o Glaser Weil, LLP
4		10250 Constellation Blvd., 19 th Floor Los Angeles, CA 90067
5		
6 7	27.	Patrick Moran c/o Glaser Weil, LLP 10250 Constellation Blvd., 19 th Floor
8		Los Angeles, CA 90067
9	В.	Names and addresses of GMA LLC's witnesses.
10	1.	Marc Maxwell
11		c/o Glaser Weil Fink Howard Avchen & Shapiro LLP 10250 Constellation Blvd., 19 th Floor Los Angeles, CA 90067
12	2	
13	2.	Sandah Vint Address unknown
14 15	3.	Danny Chazanoff c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900
16		Los Angeles, CA 90067
17	4.	Joe Daly 615-734-9258 Address Unknown
18	5.	Todd Linden
19 20		832-375-2230 Address unknown
21	6.	Ben Dalfen c/o Greenberg Traurig, LLP
22		1840 Century Park East, Suite 1900 Los Angeles, CA 90067
23	7.	Nick Walker
24		c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
25 26	8.	Joseph Liburt
27		1000 Marsh Road Menlo Park, CA 94025
28	9.	Jordan Hamburger 1901 Avenue of the Stars, Suite 1600

1		Los Angeles, CA 90067
2	10.	Alan Kleinman Address Unknown
3	11.	Hiep Tran Address Unknown
5	12.	Kerri Lewis Contact information unknown
6 7 8	13.	Eric McLean c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
9	14.	Kelby Berg 562-307-3465 Address unknown
10 11	15.	Shaun Lavelle c/o Greenberg Traurig, LLP
12		1840 Century Park East, Suite 1900 Los Angeles, CA 90067
131415	16.	Trey Smith 11578 Wake Circle Cypress, CA 90630-5545 (unconfirmed contact information)
16	17.	Tony Runestad 6161 W 74 th Street
17 18	18.	Los Angeles, CA 90045 (unconfirmed contact information) Tina Makarem 3900 Joaquin Avenue
19 20		Las Vegas, NV 89102-5911 (unconfirmed contact information)
21	19.	Deon McKinney 22271 Parkwood Street
22 23		Lake Forest, CA 92630-2341 (unconfirmed contact information)
24	20.	Melissa Pauleat 514-758-5852 Address unknown
252627	21.	Alison Simonton c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900
28	22.	Los Angeles, CA 90067 Afshin Yazdian

1 2		c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
3	23.	Chad Anselmo Contact information unknown
456	24.	David Moran, Esq. Manatt Phelps 2049 Century Park Ease Suite 1700 Los Angeles, CA 90067
7 8 9	25.	Lynne Hermle, Esq. Orrick Herrington & Sutcliffe, LLP 1000 Marsh Road Menlo Park, CA 94025
10	26.	Matylda Smolen 10601 Washington Blvd., Apt. 728 Culver City, CA 90232-3488 (unconfirmed contact information)
13	27.	Dave Landis Contact information unknown
14 15 16	29.	Brian McArthur-Muscroft c/o Greenberg Traurig, LLP 1840 Century Park East, Suite 1900 Los Angeles, CA 90067
17	30.	Fraser Cruickshank (706.649.5548 or 706.329.9477) fcruickshank@synovus.com
19 20 21	31.	Carolyn Hayes c/o Greenberg Traurig, LLP 1840Century Park East, Suite 1900 Los Angeles, CA 90067
22 23 24	32.	Irina Arakelova 1176 Wellesley Avenue, #203 Los Angeles, CA 90049 (unconfirmed contact information)
25 26 27	33.	Chad Salsbery Managing Director 99 Monroe NW, Ste. 200 Grand Rapids, MI 49503
28	34.	Any necessary rebuttal or impeachment witnesses.

1	35. Any witnesses identified by IPA/Maxwell.
2	IX. PROPOSED TRIAL DATES
3	Trial is estimated to last 10 court days. The attorneys have met and jointly offer these trial
4	dates:
5	May 22 – June 2, 2023
6	July 3-17, 2023
7	August 28 – September 8, 2023
8 9	DATED: July 28, 2022 GLASER WEIL FINK HOWARD AVCHEN & SHAPIRO LLP
10	
11	By: /s/ Sean Riley PATRICIA L. GLASER
12	SEAN RILEY STEVEN BASILEO Attorneys for Plaintiffs International Payment
13 14	Advisors Ltd and Marc Maxwell
15	DATED: July 28, 2022 KRAVITZ, SCHNITZER & JOHNSON, CHTD.
16	
17	By: /s/ Martin J. Kravitz MARTIN J. KRAVITZ
18 19	Attorneys for Plaintiffs International Payment Advisors Ltd and Marc Maxwell
20	
21	DATED: July 28, 2022 GREENBERG TRAURIG, LLP
22	Dru /a/Marls D. Wannala
23	By: /s/ Mark D. Kemple MARK D. KEMPLE LA SON V. HICKS
24	JASON K. HICKS Attorneys for Defendant Global Merchant Advisors, LLC, f/k/a Paysafe Services (US) LLC
25	Auvisors, LLC, j/k/a F aysaje services (OS) LLC
26	
27	
28	70